

EXHIBIT 1

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 Rochester, New York 14614

1 A P P E A R A N C E S

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1	Name	
2	Jason Blust	Mr. Sanders (DX) 10
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3	Jewel Hewett	Ms. Rados (DX) 60
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4	Michelle Gallagher	Mr. Romanoff (DX) 71
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5	Katherine Rosenberg	Ms. Buchko (DX) 110
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1 THE COURT: Have a seat, please.

2 THE CLERK: United States District Court for
3 the Western District of New York is now in session.
4 The Honorable Michael J. Roemer presiding. We're here
5 on the matter of Consumer Financial Protection Bureau
6 et al. Versus Strategic case number 24-CV-0040 for an
7 evidentiary hearing. Counsel, please state your name
8 and who you represent, and we'll start with the
9 plaintiff's front table.

10 MS. BUCHKO: Morning. Vanessa Buchko, CFPB.

11 MR. SANDERS: Joe Sanders on behalf of CFPB.

12 MS. RADOS: Good morning. Genevieve Rados
13 from the Attorney General on the half of the People of
14 the State of New York.

15 MR. MCNAMARA: Morning, Your Honor. Tom
16 McNamara for the receiver.

17 MR. SMITH: Morning, Your Honor. Logan
18 Smith on behalf of the receiver.

19 MR. THOMAN: James Thoman, local counsel for
20 the receiver.

21 MR. PERSONIUS: Morning, Your Honor. Rodney
22 Personius -- sorry. Go ahead.

23 MR. DESAI: Sorry, Your Honor. Akash Desai
24 on behalf of CFPB as well.

25 MR. ROMANOFF: Morning, Your Honor. Evan

1 Romanoff on behalf of the State of Minnesota.

2 MS. DONAGHY: Morning, Your Honor. Maryanne
3 Donaghy on behalf of the State of Delaware.

4 MS. CABANEZ: Nicole Cabanez on behalf of
5 CFPB.

6 MR. PERSONIUS: Good morning, Judge. Rodney
7 Personius for Jason Blust. Mr. Blust, Your Honor, is
8 in the front row in the checkered shirt. Judge, if I
9 may, sitting to my right your left is Olivia Proya who
10 was admitted by Judge Vilardo to Federal Court last
11 Thursday. She just got admitted in New York State the
12 day before that. She's here to observe. She's not
13 going to participate. She'll be taking notes, but
14 with your permission, may she sit next to me and help
15 me out?

16 THE COURT: Absolutely.

17 MR. PERSONIUS: Thank you, Judge.

18 THE COURT: She's a new lawyer.

19 MR. PERSONIUS: Yes. Thank you, Judge.

20 MR. HOOVER: Judge, Good morning. Tim
21 Hoover and Spencer Durland for the Fidelis entities
22 and Cameron Christo.

23 MR. CONNORS: Morning, Your Honor. Terry
24 Connors for the law firms.

25 THE COURT: Anybody else?

1 MR. MOLLOY: Morning, Judge. Mark Molloy is
2 here. I'm not a party to the hearing, but I represent
3 Mrs. Gallagher who is present.

4 THE COURT: Okay.

5 MR. SANDERS: Judge, we'll got Anila Pronti
6 with us. She's going to be our IT.

7 THE COURT: She's going to be what?

8 MR. SANDERS: She's going to put up the
9 exhibits for us, Judge.

10 THE COURT: Oh, put up the exhibits. All
11 right. I apologize in advance I'm going to be sucking
12 on cough drops throughout the hearing because I'm
13 battling a cough. Mr. Malloy, I did get your motion
14 for reconsideration, but your client is here so we're
15 ready to go.

16 MR. MOLLOY: My client is here, Your Honor.
17 She's not here voluntarily. She did comply with the
18 Court's order.

19 THE COURT: Very good. I'm glad she
20 complied the Court's order. Very good. Okay. First
21 witness.

22 MR. PERSONIUS: Your Honor, may I raise an
23 issue?

24 THE COURT: Quickly. Let's get going. I
25 don't want to get stuck in the mud. What is it?

1 MR. PERSONIUS: In our submission, docket
2 572 starting at Page 7, we raised a point regarding
3 the whether the Court has jurisdiction regarding
4 the civil --

5 THE COURT: We'll cover that in the post
6 briefing, post hearing briefing. Okay?

7 MR. PERSONIUS: Okay.

8 THE COURT: All right.

9 MR. PERSONIUS: I just is want to make sure
10 it was preserved.

11 THE COURT: It's definitely preserved.

12 MR. PERSONIUS: Thank you, Judge.

13 MS. RADOS: Judge, if I could make a quick
14 motion, it might actually make the proceedings more
15 effective. Plaintiffs would like to move all the
16 exhibits from plaintiff's receiver and Fidelis into
17 evidence. We think that that would make this a more
18 efficient hearing. We would stipulate to the
19 admissibility of all of their evidence.

20 THE COURT: You would stipulate to all of
21 defendant's exhibits?

22 MR. SANDERS: To Fidelis and the receiver's
23 exhibits. We think that our exhibits are
24 authenticated because for the most part they were
25 produced by the defendants. They're admissible as

1 evidence for a number reasons I can go over if you
2 would like or you have --

3 THE COURT: Is there any objection?

4 MR. HOOVER: Can I have a moment, Judge?

5 THE COURT: Sure.

6 (There was a discussion off the record.)

7 MR. HOOVER: Can the plaintiffs state what
8 exhibits specifically so we just have clarity? The
9 exhibits they marked for this hearing?

10 MS. RADOS: I would like to move both the
11 exhibits we marked for this hearing and the previous
12 hearing if Your Honor was amendable to that.

13 THE COURT: The previous hearing in the --

14 MS. RADOS: The preliminary injunction last
15 end of --

16 THE COURT: Last February?

17 MS. RADOS: Yes, it was January and
18 February.

19 MR. HOOVER: So, Judge, we can agree to --
20 and I want to make sure I have this right --
21 Plaintiff's 79 through 216A. Those are the exhibits
22 they marked for this hearing. And I understand that
23 the plaintiffs are saying they'll stipulate to Fidelis
24 Exhibits FX 1 through 68. We do -- well, we can't
25 stipulate and we do object to the concept of either

1 the transcript or the exhibits from the February 2014
2 hearing coming in on moss. We weren't part of it.
3 The legal issues there were different, different
4 entities, et cetera, and look, I know there's --
5 everyone is working hard, but they were all given to
6 us last night about 9 p.m. So we haven't had a
7 reasonable chance to review those.

8 THE COURT: Ms. Rados?

9 MS. RADOS: Well, I think that at the last
10 hearing the parties did stipulate but you did admit
11 all of the exhibits into evidence and I think that was
12 proper at the preliminary injunction hearing. I think
13 that the evidence --

14 THE COURT: All right. We will discuss this
15 later.

16 MS. RADOS: Okay.

17 THE COURT: You're not using those today.
18 The ones for today everybody stipulates to.

19 MS. RADOS: Okay. Thank you, Your Honor.

20 THE COURT: I don't want to get backed up.
21 Who is the first witness?

22 MR. SANDERS: Your Honor, the plaintiffs
23 call Jason Blust as an adverse witness.

24 MR. PERSONIUS: Your Honor, with respect to
25 Mr. Blust, we've informed the Court that where

1 appropriate he will rely upon his fifth amendment
2 privilege, and to ensure that he gets proper counsel
3 as to when to invoke that, may I be up next to the
4 witness while he testifies?

5 THE COURT: Sure.

6 MR. PERSONIUS: Thank you, Your Honor.

7 THE CLERK: Mr. Blust, just raise your right
8 hand.

9 THE COURT: Do you want a chair up there,
10 Mr. Personius? You can get a chair.

11 MR. PERSONIUS: Thank you, Judge.

12 THE CLERK: You can just pull one from the
13 jury box. How's that?

14 MR. PERSONIUS: Thank you.

15 J A S O N B L U S T, after having been duly
16 called and sworn, testified as follows:

17 THE CLERK: Thank you. Please have a seat.
18 When seated, please state your name and spell it for
19 the record.

20 THE WITNESS: Jason Blust, B-L-U-S-T.

21 DIRECT EXAMINATION BY MR. SANDERS:

22 Q. Mr. Blust, you're familiar with Lit Def
23 Strategies LLC?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 THE COURT: Mr. Blust, could you do me a
3 favor? Just pull the microphone down a little bit.

4 THE WITNESS: Sure.

5 THE COURT: And talk into it. Rosalie, can
6 you turn him up?

7 THE CLERK: Uh-huh.

8 Q. And Blust, are you familiar with an entity named
9 Fidelis Legal Support Services LLC?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. Mr. Blust, just to set the record in terms of
14 some terms I'm going to use today, when I refer to
15 facade firms, I mean the law firms that intervened in
16 this matter, and when I refer to SFS, I mean Strat FS
17 LLC. The two entities I just asked you about, Lit Def
18 Strategies LLC, I'm going to refer to as Lit Def and
19 Fidelis Legal Support Services LLC I'm going to refer
20 to as Fidelis.

21 MR. HOOVER: I'm sorry. I just didn't hear
22 that.

23 MR. SANDERS: I'm going to refer to Fidelis
24 Legal Support Services LLC as Fidelis.

25 Q. Mr. Blust, you controlled Lit Def employees as of

1 January 1, 2024; correct?

2 A. On the advice of counsel, I invoke the fifth
3 amendment and respectfully decline to answer your
4 question.

5 Q. And you controlled Fidelis employees as of
6 January 1, 2024?

7 A. On the advice of counsel, I invoke the fifth
8 amendment and respectfully decline to answer your
9 question.

10 Q. And most employees of Lit Def and Fidelis worked
11 for both companies?

12 A. On the advice of counsel, I invoke the fifth
13 amendment and respectfully decline to answer your
14 question.

15 Q. You control whether they worked for Fidelis or
16 Lit Def on given files; correct?

17 A. On the advice of counsel, I invoke the fifth
18 amendment and respectfully decline to answer your
19 question.

20 Q. You controlled when they worked for Fidelis?

21 A. On the advice of counsel, I invoke the fifth
22 amendment and respectfully decline to answer your
23 question.

24 Q. And you controlled when they worked for Lit Def?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. In fact, some employees worked for both companies
4 at the same time; correct?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. And for example, Michelle Gallagher worked for
9 both companies at the same time?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. And Shirley Saavedra worked for both companies at
14 the same time; correct?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. Jean Comis worked for both companies at the same
19 time; correct?

20 A. On the advice of counsel, I invoke the fifth
21 amendment and respectfully decline to answer your
22 question.

23 Q. Katherine Rosenberg worked for both companies at
24 the same time?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. Jennifer Moye worked for Fidelis; correct?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. And Jennifer Moye also worked for Lit Def; is
8 that correct?

9 A. On the advice of counsel, I invoke the fifth
10 amendment and respectfully decline to answer your
11 question.

12 Q. Margaret Peggy Slivka worked for Lit Def;
13 correct?

14 THE COURT: Can you spell that?

15 MR. PERSONIUS: Yes. The last name is
16 spelled S-L-I-V-K-A.

17 A. On the advice of counsel, I invoke the fifth
18 amendment and respectfully decline to answer your
19 question.

20 Q. And Margaret Peggy Slivka worked for Fidelis and
21 Lit Def; correct?

22 A. On the advice of counsel, I invoke the fifth
23 amendment and respectfully decline to answer your
24 question.

25 Q. Hayfa Sayed worked for Fidelis?

1 A. On the advice of counsel, I invoke the fifth
2 amendment and respectfully decline to answer your
3 question.

4 Q. And she worked for a Client First Bankruptcy as
5 well; correct?

6 A. On the advice of counsel, I invoke the fifth
7 amendment and respectfully decline to answer your
8 question.

9 Q. And you own Client First Bankruptcy?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. Lizette Alvarez did human resources for both
14 companies; correct?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. And Fidelis and Lit Def had the same employee
19 handbook with superficial differences; correct?

20 A. On the advice of counsel, I invoke the fifth
21 amendment and respectfully decline to answer your
22 question.

23 Q. You controlled compensation at Lit Def?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. And you also controlled compensation at Fidelis;
3 correct?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. You set annual bonuses for Lit Def employees in
8 2022?

9 A. On the advice of counsel, I invoke the fifth
10 amendment and respectfully decline to answer your
11 question.

12 Q. And you also set annual bonuses for Fidelis
13 employees in 2022; correct?

14 A. On the advice of counsel, I invoke the fifth
15 amendment and respectfully decline to answer your
16 question.

17 Q. You set annual bonuses for Lit Def employees in
18 2023?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. And you also set the annual bonus for Fidelis
23 employees in 2023; correct?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. Both Fidelis and Lit Def employees came to you to
3 request raises; correct?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. You controlled hiring at Lit Def?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. And you made the final decision on when to hire a
12 new employee at Fidelis; correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. You controlled which facade firms are assigned to
17 work with Lit Def?

18 A. On the advice of counsel, I invoke the fifth
19 amendment and respectfully decline to answer your
20 question.

21 Q. And you controlled which facade firms are
22 assigned to work with Fidelis; correct?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. In April, 2021, the disciplinary hearing
2 commission of the North Carolina state bar entered the
3 finding against Carolina Legal Services; correct?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. Going forward, I'm going to refer to the
8 disciplinary hearing commission of the North Carolina
9 State Bar as the North Carolina State Bar. Carolina
10 was a -- Carolina Legal Services was a law firm
11 associated with SFS; correct?

12 A. On the advice of counsel, I invoke the fifth
13 amendment and respectfully decline to answer your
14 question.

15 Q. And the North Carolina State Bar found that you
16 arranged for Daniel Rufty to be the majority owner of
17 Carolina Legal Services in name only; correct?

18 A. On the advice of counsel, I invoke the fifth
19 amendment and respectfully decline to answer your
20 question.

21 Q. And you have a similar arrangement with Cameron
22 Christo in that Cameron Christo is the owner of
23 Fidelis in name only; correct?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. And the North Carolina State Bar found that you
3 received 97% of the profits from Carolina Legal
4 Services; correct?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. And you have a similar arrangement with Cameron
9 Christo and Fidelis in that you received things of
10 value from Cameron Christo and Fidelis; correct?

11 A. On the advice of counsel, I invoke the fifth
12 amendment and respectfully decline to answer your
13 question.

14 Q. Fidelis is a litigation support company; correct?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. And Lit Def is a litigation support company;
19 correct?

20 A. On the advice of counsel, I invoke the fifth
21 amendment and respectfully decline to answer your
22 question.

23 Q. And Relialit LLC is a litigation support company;
24 correct?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. I'm going to refer to Relialit LLC as Relialit
4 going forward. Lit Def is the successor to Relialit;
5 correct?

6 A. On the advice of counsel, I invoke the fifth
7 amendment and respectfully decline to answer your
8 question.

9 Q. And Fidelis is the successor to Lit Def; correct?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. You controlled Lit Def on January 1, 2024;
14 correct?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. And you controlled Fidelis on January 1, 2024;
19 correct?

20 A. On the advice of counsel, I invoke the fifth
21 amendment and respectfully decline to answer your
22 question.

23 Q. And you controlled Fidelis on February 23, 2024;
24 correct?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. And you controlled Lit Def on February 23, 2024;
4 correct?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. And you controlled Relialit while it was in
9 existence; correct?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. After Fidelis was formed, you began shifting
14 litigation defense work from Lit Def to Fidelis;
15 correct?

16 A. On the advice of counsel, I invoke the fifth
17 amendment and respectfully decline to answer your
18 question.

19 MR. SANDERS: I'm going to get some water.

20 Mr. Blust, do you need water?

21 THE WITNESS: That would be great.

22 MR. SANDERS: Yeah.

23 THE CLERK: There's water up there.

24 (There was a pause in the proceeding.)

25 MR. SANDERS: Are you ready to proceed?

1 THE WITNESS: All set.

2 MR. SANDERS: Okay.

3 Q. Consumers ceasing payments to their creditors was
4 central to SFS's debt release program; correct?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. And consumers in SFS's debt relief program were
9 often sued when they stopped paying their creditors;
10 correct?

11 A. On the advice of counsel, I invoke the fifth
12 amendment and respectfully decline to answer your
13 question.

14 Q. And the facade firms were responsible for any
15 legal defense provided to consumers enrolled in SFS's
16 debt relief program. Correct?

17 A. On the advice of counsel, I invoke the fifth
18 amendment and respectfully decline to answer your
19 question.

20 Q. You controlled the facade firms; correct?

21 A. On the advice of counsel, I invoke the fifth
22 amendment and respectfully decline to answer your
23 question.

24 Q. You helped the facade firms manage their
25 day-to-day operations; correct?

1 A. On the advice of counsel, I invoke the fifth
2 amendment and respectfully decline to answer your
3 question.

4 Q. When consumers were sued they contacted SFS;
5 correct?

6 A. On the advice of counsel, I invoke the fifth
7 amendment and respectfully decline to answer your
8 question.

9 Q. And SFS's policy was to hold themselves out to
10 consumers as the facade firm assigned to consumer's
11 case; correct?

12 A. On the advice of counsel, I invoke the fifth
13 amendment and respectfully decline to answer your
14 question.

15 Q. And after a consumer alerted SFS to a creditor
16 lawsuit, SFS contacted one of the litigation support
17 companies that's Relialit, Lit Def or Fidelis;
18 correct?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. When I refer to litigation support companies
23 moving forward, I'm referring to Relialit, Lit Def and
24 Fidelis. The facade firms retained Relialit to
25 compile consumer litigation documents; correct?

1 A. On the advice of counsel, I invoke the fifth
2 amendment and respectfully decline to answer your
3 question.

4 Q. The facade firms retained Lit Def to compile
5 consumer litigation documents; correct?

6 A. On the advice of counsel, I invoke the fifth
7 amendment and respectfully decline to answer your
8 question.

9 Q. And the facade firms retain Fidelis to compile
10 consumer litigation documents; correct?

11 A. On the advice of counsel, I invoke the fifth
12 amendment and respectfully decline to answer your
13 question.

14 Q. The facade firms retained Relialit to hire
15 appearance attorneys; correct?

16 A. On the advice of counsel, I invoke the fifth
17 amendment and respectfully decline to answer your
18 question.

19 Q. And when I refer to appearance attorneys or
20 litigation attorneys, I'm referring to attorneys who
21 appeared on behalf of consumers of creditor losses.
22 The facade firms retained Lit Def to hire appearance
23 attorneys; correct?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. The facade firms retained Fidelis to hire --
3 retained Fidelis to hire appearance attorneys;
4 correct?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. The facade firms retain Relialit to manage
9 communications between litigation attorneys and SFS;
10 correct?

11 A. On the advice of counsel, I invoke the fifth
12 amendment and respectfully decline to answer your
13 question.

14 Q. The facade firms retain Lit Def to manage
15 communications between litigation attorneys and SFS;
16 correct?

17 A. On the advice of counsel, I invoke the fifth
18 amendment and respectfully decline to answer your
19 question.

20 Q. The facade firms retained Fidelis to manage
21 communications between litigation attorneys and SFS;
22 correct?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. Relialit helped the facade firms manage their
2 day-to-day operations; isn't that right?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 Q. And Lit Def helped the facade firms manage their
7 day-to-day operations; correct?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. And Fidelis helped the facade firms manage their
12 day-to-day operations; correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. Lit Def recruited litigation attorneys; correct?

17 A. On the advice of counsel, I invoke the fifth
18 amendment and respectfully decline to answer your
19 question.

20 Q. And Fidelis recruited litigation attorneys;
21 correct?

22 A. On the advice of counsel, I invoke the fifth
23 amendment and respectfully decline to answer your
24 question.

25 Q. And these litigation attorneys, they were

1 recruited by Lit Def and Fidelis, they acted on behalf
2 of the facade firms; correct?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 Q. Relialit managed communications between
7 litigation attorneys and SFS; correct?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. Lit Def also managed communications between
12 litigation attorneys and SFS; correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. And Fidelis managed communications between
17 litigation attorneys and SFS as well; correct?

18 A. On the advice of counsel, I invoke the fifth
19 amendment and respectfully decline to answer your
20 question.

21 Q. Relialit helped facilitate consumer settlements;
22 correct?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. Lit Def also helped facilitate consumer
2 settlements; correct?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 Q. And Fidelis also helped facilitate consumer
7 settlements; correct?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. Relialit provided substantive settlement
12 recommendations for litigation counsel. Correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. Lit Def also provided substantive settlement
17 recommendations to litigation counsel; correct?

18 A. On the advice of counsel, I invoke the fifth
19 amendment and respectfully decline to answer your
20 question.

21 Q. And Fidelis also provided substantive settlement
22 recommendations to litigation counsel; correct?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. Relialit transmitted settlement proposals between
2 litigation attorneys and SFS; correct?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 Q. Lit Def also transmitted settlement proposals
7 between litigation attorneys and SFS; correct?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. And Fidelis transmitted settlement proposals
12 between litigation attorneys and SFS; correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. Relialit helped SFS and the facade firms address
17 consumer complaints; correct?

18 A. On the advice of counsel, I invoke the fifth
19 amendment and respectfully decline to answer your
20 question.

21 Q. Lit Def also helped SFS and the facade firms
22 respond to consumer complaints; correct?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. And Fidelis helped SFS and facade firms address
2 consumer complaints; correct?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 MR. SANDERS: I'm going to take another
7 water break, Mr. Blust, if you want to do the same.
8 (There was a pause in the proceeding.)

9 MR. SANDERS: Ready?

10 Q. You knew that SFS and the facade firms were
11 collecting fees prior to consumer settlements;
12 correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. And you knew this in part because you helped SFS
17 and the facade firms address consumer complaints;
18 correct?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. And some of those complaints involve consumers
23 who were unhappy that they were charged fees prior to
24 settlements; correct?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. And part of the reason these consumers were
4 unhappy with fees being charged prior to settlements
5 is that they did not have enough money in their escrow
6 accounts to settle their debts; correct?

7 A. On the advice of counsel, I invoke the fifth
8 amendment and respectfully decline to answer your
9 question.

10 Q. You knew that SFS and the facade firms were
11 collecting fees prior to consumers making payments on
12 settlements; correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. And you knew this in part because you helped SFS
17 and the facade firms address consumer complaints;
18 correct?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. And some of those complaints involved consumers
23 who were unhappy because they were charged fees prior
24 to making payments on their settlements; correct?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. And part of the reason these consumers were
4 unhappy with fees being charged prior to making
5 payments on settlements is that they could not settle
6 all of their debts because they did not have enough
7 money in their escrow accounts; correct?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. You knew that fees collected by SFS and the
12 facade firms after a debt was settled did not bear the
13 same proportional relationship to the total fee as the
14 individual debt amount or to the entire debt amount at
15 the time of enrollment; correct?

16 A. On the advice of counsel, I invoke the fifth
17 amendment and respectfully decline to answer your
18 question.

19 Q. And you knew this in part because the fees, the
20 facade firms and SFS charged consumers were determined
21 at the time of enrollment and charged monthly;
22 correct?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. You knew that fees collected by SFS and the
2 facade firms after a debt was settled were not a
3 percentage of the amount saved as a result of the
4 renegotiation settlement reduction or alteration of
5 the debt; correct?

6 A. On the advice of counsel, I invoke the fifth
7 amendment and respectfully decline to answer your
8 question.

9 Q. And you knew this in part because the fees the
10 facade firms and SFS charged consumers were determined
11 at the time of enrollment and charged monthly;
12 correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. Relialit knew that facade firms were collecting
17 fees prior to consumer settlements; correct?

18 A. On the advice of counsel, I invoke the fifth
19 amendment and respectfully decline to answer your
20 question.

21 Q. Lit Def knew that the facade firms were
22 collecting fees prior to consumer settlements;
23 correct?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. And Fidelis knew that the facade firms were
3 collecting fees prior to consumer settlements;
4 correct?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. Relialit knew that SFS was collecting fees prior
9 to consumer settlements?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. Lit Def knew that SFS was collecting fees prior
14 to consumer settlements?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. And Fidelis knew that SFS was collecting fees
19 prior to consumer settlements?

20 A. On the advice of counsel, I invoke the fifth
21 amendment and respectfully decline to answer your
22 question.

23 Q. Fidelis was operating in January 2024; correct?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. Fidelis was operating in February 2024 as well;
3 correct?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. Fidelis was operating in March of 2024?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. Fidelis was operating in June of 2024; correct?

12 A. On the advice of counsel, I invoke the fifth
13 amendment and respectfully decline to answer your
14 question.

15 Q. Fidelis was operating in September of 2024?

16 A. On the advice of counsel, I invoke the fifth
17 amendment and respectfully decline to answer your
18 question.

19 Q. And Fidelis is still operating; correct?

20 A. On the advice of counsel, I invoke the fifth
21 amendment and respectfully decline to answer your
22 question.

23 Q. And Fidelis has access to consumer information
24 obtained by a defendant or defendants in this case
25 prior to the entry of the TRO; correct?

1 A. On the advice of counsel, I invoke the fifth
2 amendment and respectfully decline to answer your
3 question.

4 Q. And Fidelis uses that information; doesn't it?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. And Fidelis benefits from that information; isn't
9 that right?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. And Fidelis was involved in efforts to convert
14 consumers enrolled in SFS's debt relief program to the
15 contingency model in 2024; correct?

16 A. On the advice of counsel, I invoke the fifth
17 amendment and respectfully decline to answer your
18 question.

19 Q. And some of those consumers were converted;
20 correct?

21 A. On the advice of counsel, I invoke the fifth
22 amendment and respectfully decline to answer your
23 question.

24 Q. And those consumers are being Billed; correct?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. And Fidelis is paid using those funds; correct?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. Fidelis is still supporting litigation involving
8 SFS consumers; correct?

9 A. On the advice of counsel, I invoke the fifth
10 amendment and respectfully decline to answer your
11 question.

12 Q. Fidelis is still paying its employees?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. Fidelis is still paying litigation attorneys?

17 A. On the advice of counsel, I invoke the fifth
18 amendment and respectfully decline to answer your
19 question.

20 Q. Fidelis is using fees obtained prior to consumer
21 settlements to pay employees; correct?

22 A. On the advice of counsel, I invoke the fifth
23 amendment and respectfully decline to answer your
24 question.

25 Q. Fidelis used fees obtained prior to consumer

1 settlements to pay employees in 2024; correct?

2 A. On the advice of counsel, I invoke the fifth
3 amendment and respectfully decline to answer your
4 question.

5 Q. Fidelis is using fees obtained prior to consumer
6 settlements to pay litigation attorneys; correct?

7 A. On the advice of counsel, I invoke the fifth
8 amendment and respectfully decline to answer your
9 question.

10 Q. And Fidelis used fees obtained prior to consumer
11 settlements to pay litigation attorneys in 2024;
12 correct?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. Fidelis is using fees obtained prior to consumers
17 making payments on settlements to pay employees;
18 correct?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. And Fidelis is using fees obtained prior to
23 consumers making payments on settlements -- strike
24 that.

25 Fidelis used fees obtained prior to

1 consumers making payments on settlements to pay
2 employees of 2024; correct?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 Q. Fidelis is using fees obtained prior to consumers
7 making payments on settlements to pay litigation
8 attorneys; correct?

9 A. On the advice of counsel, I invoke the fifth
10 amendment and respectfully decline to answer your
11 question.

12 Q. And Fidelis used fees obtained prior to consumers
13 making payments on settlements to pay litigation
14 attorneys in 2024; correct?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. And your assets are frozen under this matter;
19 correct?

20 A. On the advice of counsel, I invoke the fifth
21 amendment and respectfully decline to answer your
22 question.

23 Q. So you cannot use those funds to pay any Fidelis
24 employees; correct?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 MR. PERSONIUS: I have no further questions.

4 THE COURT: Mr. McNamara?

5 DIRECT EXAMINATION BY MR. MCNAMARA:

6 Q. Good morning, Mr. Blust.

7 A. Good morning.

8 Q. Focus of my questions will be on order to show
9 cause regarding the contempt we're seeking against you
10 but there may necessarily be some overlap between my
11 questions and the questions just posed to you. Do you
12 understand that?

13 A. Yes, sir.

14 Q. Sir, I want to focus initially on Fidelis. You
15 arranged with Cameron Christo to establish Fidelis in
16 2021 to replace Lit Def Strategies as the entity to
17 service the law firms under your control; isn't that
18 correct?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. And the reason that you asked Christo to
23 establish Fidelis in his name as a replacement to Lit
24 Def is because you personally and your law firm Client
25 First Bankruptcy and your companies Lit Def and

1 Relialit had been sued numerous times in 2019 and
2 2020. Isn't that correct?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 Q. In fact, you say as much in Paragraph 4 of your
7 sworn declaration presented to this Court at Docket
8 211 where you state "throughout much of 2020 I was
9 involved in litigation in which I was named as a
10 defendant in part because my involvement in LDS" which
11 is litigation defense or Lit Def. "As a result of
12 that litigation, I decided to wind down LDS which
13 began to reduce its work load in early 2021." That's
14 what you stated; correct?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. These multiple lawsuits in referring to included
19 lawsuits filed by Ice Legal, a North Carolina Bar
20 investigation of one of your front law firms and the
21 front attorney and then a lawsuit by Carolina Legal
22 Services and Daniel Rufty against you which made
23 numerous findings -- let me backup.

24 The North Carolina Bar investigation made
25 numerous factual findings regarding your involvement

1 of Carolina Legal Services and the front attorney
2 Daniel Rufty; correct?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 Q. And in turn, Mr. Rufty sued you and Lit Def and
7 Relialit following that investigation; correct?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. And in 2021, you directed the Turnbull law firms
12 which you controlled to begin using Fidelis; isn't
13 that correct?

14 A. On the advice of counsel, I invoke the fifth
15 amendment and respectfully decline to answer your
16 question.

17 Q. And it's true, isn't it, that in January of '22
18 before Fidelis was assigned any strategic related law
19 firm files, you instructed Ms. Michelle Hinds
20 Gallagher, which I'll refer to as Hinds in my
21 questions, you determined which law firms were going
22 to terminate with Lit Def and which were going to move
23 to Fidelis; didn't you?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. And at the same time in January of 2022, you
3 ordered Hinds to begin assigning Lit Def employees to
4 roles at Fidelis to assist with the strategic related
5 law firm files that you had transferred to Fidelis;
6 isn't that correct?

7 A. On the advice of counsel, I invoke the fifth
8 amendment and respectfully decline to answer your
9 question.

10 Q. And it's true that you then continued to monitor
11 and control the Fidelis activity via weekly production
12 reports which are called file submission reports
13 provided to you by Hinds which reflected the
14 productivity of Lit Def and Fidelis employees isn't
15 that true?

16 A. On the advice of counsel, I invoke the fifth
17 amendment and respectfully decline to answer your
18 question.

19 Q. And you continued to receive and review these
20 productivity reports for Fidelis employees until
21 January of 2024; isn't that correct?

22 A. On the advice of counsel, I invoke the fifth
23 amendment and respectfully decline to answer your
24 question.

25 Q. And Mr. Christo was not provided these

1 productivity reports; correct?

2 A. On the advice of counsel, I invoke the fifth
3 amendment and respectfully decline to answer your
4 question.

5 Q. And based on these productivity reports you
6 periodically directed Hinds to transfer employees from
7 Lit Def to Fidelis without any consultation or
8 involvement in Mr. Christo; isn't that correct?

9 A. On the advice of counsel, I invoke the fifth
10 amendment and respectfully decline to answer your
11 question.

12 Q. You also established the bonuses for Fidelis
13 employees in December of '22 and December of '23 and
14 instructed Hinds to inform the employees of those
15 bonuses; correct?

16 A. On the advice of counsel, I invoke the fifth
17 amendment and respectfully decline to answer your
18 question.

19 Q. And Mr. Christo had no involvement in your
20 discussions with Ms. Hinds or your determination of
21 those bonuses; correct?

22 A. On the advice of counsel, I invoke the fifth
23 amendment and respectfully decline to answer your
24 question.

25 Q. For example, in December of 22, you instructed

1 Hinds to pay Hayfa Zayed, Z-A-Y-E-D, a Fidelis
2 employee and previously a Client First Bankruptcy law
3 firm employee a bonus of \$2,000 from Fidelis isn't
4 that correct?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. And again, you set these bonuses for all the
9 Fidelis employees without any consultation with Mr.
10 Christo; isn't that correct?

11 A. On the advice of counsel, I invoke the fifth
12 amendment and respectfully decline to answer your
13 question.

14 Q. Indeed to the extent that Mr. Christo approved in
15 2022 or 2023 the bonuses for Fidelis employees that
16 approval consisted only of authorizing the payment
17 using this sure payroll one word after you had already
18 determined the amounts and instructed Hinds as to
19 those amounts to it; isn't that correct?

20 A. On the advice of counsel, I invoke the fifth
21 amendment and respectfully decline to answer your
22 question.

23 Q. Similarly, you increased salaries for Fidelis
24 employees without involvement of Christo; isn't that
25 correct?

1 A. On the advice of counsel, I invoke the fifth
2 amendment and respectfully decline to answer your
3 question.

4 Q. And it is true, sir, that you intended from the
5 out set in 2021 when Fidelis was established to
6 ultimately move all of the Lit Def law firm clients
7 which you controlled to the Fidelis entity; correct?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. And again, you took steps to move the law firms
12 and the Lit Def employees from Lit Def to Fidelis
13 which Christo owned on paper in order to insulate
14 yourself and your companies from future lawsuits by
15 consumers, state agencies or the federal government;
16 isn't that true?

17 A. On the advice of counsel, I invoke the fifth
18 amendment and respectfully decline to answer your
19 question.

20 Q. At all times from Fidelis's establishment in 2021
21 until the entry of the TRO in this case and even after
22 you exercise control of Fidelis; isn't that correct?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. And at all times consistent with your arrangement
2 with him Christo acted as a front owner of Fidelis;
3 isn't that correct?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. You attempted to conceal the existence of your
8 control of Fidelis from the parties in this case and
9 the receiver; isn't that correct?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. And isn't it true sir that the declaration you
14 submitted to this court under oath on March 14, 2024,
15 contained numerous false statements regarding your
16 involvement with and control of Fidelis?

17 A. On the advice of counsel, I invoke the fifth
18 amendment and respectfully decline to answer your
19 question.

20 Q. So you or Client First Bankruptcy which is your
21 law firm provided Lit Def employees with Surface
22 tablets computers to work remotely; isn't that
23 correct?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. And these service computers were retained by
3 those employees as and when you transfer or
4 transitioned them from Lit Def to Fidelis; correct?

5 A. On the advice of counsel, I invoke the fifth
6 amendment and respectfully decline to answer your
7 question.

8 Q. And it's true, sir, that Fidelis employees
9 maintain the same log in credentials for their tablet
10 computers that utilized a clientfirstbankruptcy.com
11 domain when you moved them from Lit Def to Fidelis.

12 A. On the advice of counsel, I invoke the fifth
13 amendment and respectfully decline to answer your
14 question.

15 Q. I want to talk for a minute about the \$750,000
16 payment to Fidelis if we could. Christopher
17 Kesterson, K-E-S-T-E-R-S-O-N of K2 Financial
18 Management is your long time accountant; correct?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. He or his firm have assisted the law firms you
23 control at your request; isn't that correct?

24 A. On the advice of counsel, I invoke the fifth
25 amendment and respectfully decline to answer your

1 question.

2 Q. He or his firm assisted Lit Def at your request;
3 correct?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. And prior to that he assisted Relialit; correct?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. When you reached a settlement in August of 2021
12 with Daniel Rufty, the Carolina Legal Services front
13 attorney who sued the strategic entity Relialit, Lit
14 Def and you personally, it was Lit Def that funded the
15 \$1.5 million settlement; isn't that correct?

16 A. On the advice of counsel, I invoke the fifth
17 amendment and respectfully decline to answer your
18 question.

19 Q. But you had an agreement with Ryan Sasson of
20 Strategic that Strategic would reimburse Lit Def for
21 one half of the settlement; isn't that correct?

22 A. On the advice of counsel, I invoke the fifth
23 amendment and respectfully decline to answer your
24 question.

25 Q. Strategic's payment was falsely portrayed as a

1 tech spend in quotes to the law firms; correct?

2 A. On the advice of counsel, I invoke the fifth
3 amendment and respectfully decline to answer your
4 question.

5 Q. Strategic and Sasson were to disguise the payment
6 in order to conceal the settlement from Strategic's
7 auditors; isn't that true?

8 A. On the advice of counsel, I invoke the fifth
9 amendment and respectfully decline to answer your
10 question.

11 Q. At your direction in October of 2021, Kesterson
12 instructed Strategic to pay the \$750,000 reimbursement
13 not to Lit Def but instead to Fidelis; isn't that
14 correct?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. Fidelis through Christo then submitted invoices
19 to strategic and was ultimately paid the full
20 \$750,000; isn't that true?

21 A. On the advice of counsel, I invoke the fifth
22 amendment and respectfully decline to answer your
23 question.

24 Q. Lit Def asset of \$750,000 was thereby transferred
25 to Fidelis; wasn't it?

1 A. On the advice of counsel, I invoke the fifth
2 amendment and respectfully decline to answer your
3 question.

4 Q. Although he submitted invoices Christo provided
5 no services, consultation or "vetting" of software for
6 Strategic; isn't that true?

7 A. On the advice of counsel, I invoke the fifth
8 amendment and respectfully decline to answer your
9 question.

10 Q. I'm going to focus, sir, for a minute on the
11 declaration you submitted in this case which is Docket
12 211. At Paragraph 7 you state "the receiver's
13 assertion that I own and/or control a company called
14 Fidelis Legal Services LLC is flatly false. I do not
15 control or own Fidelis. I have never owned or
16 controlled Fidelis nor did I diverse assets or
17 resources of LDS to Fidelis." That's your statement.
18 Correct?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. Those statements are false; correct?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. In Paragraph 18 of that same sworn declaration
2 submitted to this Court, you state "the references at
3 Pages 16 to 17 of the receiver's memorandum to the
4 improper transfer of ESI in assets of the
5 receiver/defendants or of LDS are baseless. Any ESI
6 or other assets handled by LDS during its operation
7 belonged to the law firms not LDS"; isn't that what
8 you said?

9 A. On the advice of counsel, I invoke the fifth
10 amendment and respectfully decline to answer your
11 question.

12 Q. And that was false; wasn't it?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. At Paragraph 9 of that same declaration, you
17 state "aside from this informal conversation in late
18 2020, I played no role whatsoever in Mr. Christo's
19 formation of Fidelis. I did not participate in any
20 way of funding the formation of Fidelis nor in funding
21 its operation following its operation. I hold no
22 direct or indirect interest of any kind financial or
23 otherwise in the operation of Fidelis". That's what
24 you said; correct?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. And those statements are false; aren't they?

4 A. On the advice of counsel, I invoke the fifth
5 amendment and respectfully decline to answer your
6 question.

7 Q. At Paragraph 10 of that same declaration
8 submitted to this Court, you stated "over the period
9 of 2021 through 2023, as LDS took less and less
10 business and by comparison of the business taken by
11 Fidelis grew, I became aware that a few employees of
12 LDS began simultaneously working for Fidelis. I
13 approved of their doing work so provided their work
14 permission with for LDS was not affected. Over time
15 the amount of work performed by the shared employees
16 for Fidelis increased and in turn a portion of their
17 work on behalf of LDS decreased". That's what you
18 stated; correct?

19 A. On the advice of counsel, I invoke the fifth
20 amendment and respectfully decline to answer your
21 question.

22 Q. And those statements were false; weren't they?

23 A. On the advice of counsel, I invoke the fifth
24 amendment and respectfully decline to answer your
25 question.

1 Q. At Paragraph 11 of your sworn declaration
2 submitted to this Court, you state "this arrangement
3 in no fashion involved any interest of any kind on my
4 part including financial or supervisory in the
5 operations of Fidelis" that's what you said; correct?

6 A. On the advice of counsel, I invoke the fifth
7 amendment and respectfully decline to answer your
8 question.

9 Q. And those statements are false?

10 A. On the advice of counsel, I invoke the fifth
11 amendment and respectfully decline to answer your
12 question.

13 Q. In Paragraph 15 of the same sworn declaration
14 submitted to this Court, you state "the conclusory
15 allegations in the receiver's memorandum of law at
16 Pages 2 that Fidelis's beneficially owned or
17 controlled" by me is false as is the claim on Page 2
18 of the that Fidelis is "operating in parallel with has
19 proxy of or successor to LDS" you made that statement
20 under oath; correct?

21 A. On the advice of counsel, I invoke the fifth
22 amendment and respectfully decline to answer your
23 question.

24 Q. And those statements are false?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. Paragraph 16 of that same declaration you state
4 "repeated statements in the receiver's memorandum of
5 law at Pages 1, 2, 3 and 14 that either I or LDS has
6 failed to comply with the TRO or that we have been
7 uncooperative for the receiver's efforts to implement
8 the TRO is incorrect with the exception of LDS's
9 limited operations for a brief period after the TRO
10 was?"

11 A. On the advice of counsel, I invoke the fifth
12 amendment and respectfully decline to answer your
13 question.

14 Q. And those statements were false?

15 A. On the advice of counsel, I invoke the fifth
16 amendment and respectfully decline to answer your
17 question.

18 Q. And in Paragraph 17 of that same sworn
19 declaration submitted with this Court, you state "the
20 assertions at Page 16 of the receiver's memorandum of
21 law that LDS and I are "transacting Lit Def business
22 via Lit Def itself and/or through Fidelis" and that
23 "Fidelis is handling some or perhaps all of the
24 work-related to interviewing law firm client matters
25 which had previously been handled by Lit Def are also

1 incorrect". That's what you stated; correct?

2 A. On the advice of counsel, I invoke the fifth
3 amendment and respectfully decline to answer your
4 question.

5 Q. And those statements are false?

6 A. On the advice of counsel, I invoke the fifth
7 amendment and respectfully decline to answer your
8 question.

9 Q. Mr. Blust, on or around January 12, 2024, you
10 received a copy of the temporary restraining order in
11 this case which was filed on January 11, 2024; isn't
12 that true?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. And on that same date January 12, 2024, you read
17 that TRO; didn't you?

18 A. On the advice of counsel, I invoke the fifth
19 amendment and respectfully decline to answer your
20 question.

21 Q. And on or around that date you understood that
22 pursuant to the terms of the TRO you had numerous
23 obligations that include cooperating with the
24 receiver; isn't that true?

25 A. On the advice of counsel, I invoke the fifth

1 amendment and respectfully decline to answer your
2 question.

3 Q. And around that same date you understood that as
4 a defendant in this case you were restrained and
5 enjoined from "transacting any of the business of the
6 receivership defendants"; isn't that true?

7 A. On the advice of counsel, I invoke the fifth
8 amendment and respectfully decline to answer your
9 question.

10 Q. You knowingly violated the TRO by continuing to
11 operate Lit Def after you had knowledge of the
12 temporary restraining order; isn't that true?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 Q. In fact, after receiving and reading the TRO you
17 instructed Hinds to tell all of the Lit Def and
18 Fidelis employees including employees of Fidelis that
19 were not simultaneously employed at Lit Def to cease
20 all communications with Strategic; isn't that true?

21 A. On the advice of counsel, I invoke the fifth
22 amendment and respectfully decline to answer your
23 question.

24 Q. And you knowingly violated the temporary
25 restraining order and later the preliminary injunction

1 in this case by knowingly operating Fidelis; isn't
2 that true?

3 A. On the advice of counsel, I invoke the fifth
4 amendment and respectfully decline to answer your
5 question.

6 Q. And you knowingly violated the TRO and the
7 preliminary injunction that replaced it by interfering
8 in the receivers taking the custody, control,
9 possession or managing the assets and documents of
10 this receivership by submitting false testimony
11 designed to give the appearance that Fidelis was not
12 owned or controlled by you; isn't that true?

13 A. On the advice of counsel, I invoke the fifth
14 amendment and respectfully decline to answer your
15 question.

16 MR. MCNAMARA: Thank you, Your Honor. I
17 have no further questions.

18 THE COURT: Mr. Hoover?

19 MR. HOOVER: No questions, Judge.

20 THE COURT: Mr. Personius?

21 MR. PERSONIUS: Thank you for asking, Judge.
22 I have none.

23 THE COURT: Okay. Thank you. You can step
24 down.

25 THE WITNESS: Thank you, Judge.

1 THE COURT: Mr. Sanders, next witness.

2 MR. SANDERS: Your Honor, the plaintiffs
3 call Cameron Christo as an adverse witness.

4 MR. HOOVER: Judge, may I be heard?

5 THE COURT: Is Mr. Christo here?

6 MR. HOOVER: He's not.

7 THE COURT: Why not? I ordered him to be
8 here.

9 MR. HOOVER: Yes, Judge. We received your
10 order yesterday.

11 THE COURT: Okay. I'm going to give him one
12 day grace. He's to be here tomorrow morning at 9:30
13 a.m.

14 MR. HOOVER: Understood, Judge.

15 THE COURT: Okay? Thank you. Next witness.

16 MR. SANDERS: Your Honor, we are getting our
17 next witness, Jewel Hewett from SFS consumer.

18 THE COURT: Okay.

19 BY MS. RADOS:

20 THE CLERK: Ms. Hewett, right this way,
21 please.

22 THE WITNESS: Thank you.

23 THE CLERK: If you would raise your right
24 hand, I'll swear you in.

25 J E W E L H E W E T T , after having been

1 duly called and sworn, testified as follows:

2 THE CLERK: Thank you. Please have a seat.

3 When seated please, state and spell your name for the
4 record and speak clearly into the microphone.

5 THE WITNESS: My name is Jewel Hewett.

6 J-E-W-E-L H-E-W-E-T-T.

7 DIRECT EXAMINATION BY MS. RADOS:

8 Q. Thank you. Good morning, Ms. Hewett. How are
9 you today?

10 A. I'm doing all right. Thank you.

11 Q. For a little bit of background for the Court, can
12 you tell us where you live?

13 A. I live in Tonawanda right now.

14 Q. Okay. And can you tell us a little bit about
15 your education?

16 A. Yes. So I graduated high school in 2018.

17 Q. So how old are you right now?

18 A. I'm 25.

19 Q. Okay. Are you currently employed?

20 A. I am not.

21 Q. Where were you last employed?

22 A. I was at the end of August of this year.

23 Q. Where were you employed?

24 A. Walgreens.

25 Q. And how did that job end if you could tell us?

1 A. So unfortunately, it was a choice between my
2 health, and it didn't seem like a good choice at all
3 at that point.

4 Q. What were the circumstances?

5 A. So I was diagnosed with a form of (inaudible).
6 It effects my heart rate, my blood pressure. I have
7 episodes of compulsive syncope, so I was struggling
8 quite a bit with symptoms.

9 Q. Okay. And so that led to your job ending?

10 A. Yes.

11 Q. You referenced medical issues. You are facing
12 some medical issues right now?

13 A. Yes.

14 Q. Do you have any medical conditions right now that
15 might impact your ability to remember things?

16 A. I do have ADHD. I'm medicated for that. I'm
17 medicated today for that.

18 Q. So you did take your medication today?

19 A. I did.

20 Q. And does that help you remember?

21 A. It does.

22 Q. Okay. Jewel, have you ever been sued?

23 A. I have. Yes.

24 Q. Can you tell the Court about the circumstances of
25 that lawsuit?

1 A. Yes. So I was sued by Chase Bank right around
2 the time of the lawsuit began with the law firm.

3 Q. You were sued by Chase Bank, it was a creditor?

4 A. Yes.

5 Q. Okay. And why did they sue you?

6 A. For nonpayment.

7 Q. Okay. And why hadn't you been paying your bill
8 your credit card bills?

9 A. That was after I had become unemployed due to
10 different medical issues. I had a series of blood
11 clots in 2022 and I was advised not to go back to
12 work. I was working in the restaurant industry and I
13 was unable to do that kind of overhead work and the
14 physical demand of it, so I was unemployed for quite a
15 bit after that.

16 Q. So while you were unemployed, you racked up some
17 credit card debt?

18 A. Yes. There was some dental procedures mostly and
19 then just general expenses.

20 Q. And did there come a time when it was hard for
21 you to pay all of your credit card bills?

22 A. Yes.

23 Q. And at some point, did you receive a flyer that
24 was promising you a loan to consolidate your debt?

25 A. Yes. It was for a consolidation loan.

1 Q. Do you remember approximately when you got that
2 flyer?

3 A. So that would have been around September of 2022
4 maybe.

5 Q. Okay. And did the offer of a credit
6 consolidation loan appeal to you?

7 A. It did.

8 Q. Do you remember approximately what your credit
9 card debt was when you got that flyer?

10 A. About \$15,000.

11 Q. And after reading the flyer, did you call the
12 company?

13 A. Yes.

14 Q. Do you remember who answered the phone when you
15 called?

16 A. I do not, no. I don't remember.

17 Q. And did you speak with this person about the
18 debt -- the credit card consolidation loan?

19 A. Yes.

20 Q. Did they offer you a loan?

21 A. No.

22 Q. What did -- how did that conversation go? What
23 did they offer you?

24 A. So I ended up in a credit consolidation program.
25 I would pay \$336 and some change every month.

1 Contributing to it was a fund to pay the creditors.

2 Q. And as part of the program, you were paying into
3 this fund was another element of the program that you
4 were to stop paying your credit card bills?

5 A. Yes. That was what I was advised to do.

6 Q. Was that a requirement for participating in this
7 program?

8 A. Yes. After it was signed by a notary, I was told
9 to stop paying my credit cards.

10 Q. And what was the name of -- was there a company
11 that was offering this program? What was the name of
12 the company?

13 A. So the offer was for Infinite Law, but that was
14 the program I started with. I was working with the
15 law firm of Derek Williams.

16 Q. Okay. And so did the salesperson -- were they
17 working for Infinite Law as you understood it?

18 A. Yes.

19 Q. Okay. Did this person that you spoke with
20 mention that you might get sued if you stop paying
21 your credit card bills?

22 A. They did.

23 Q. Was this a concern to you?

24 A. Not as much because they -- they did assure me
25 that I would have attorneys on my side that they

1 would -- they would be handling any lawsuit that came
2 up.

3 Q. Did they -- so they told you that you would be
4 represented by Infinite Law?

5 A. Yes.

6 MR. HOOVER: Objection. Leading.

7 THE COURT: Overruled.

8 Q. So would you say that you felt reassured when
9 they told you that a law firm would be representing
10 you?

11 A. Yes.

12 MR. HOOVER: Objection. Leading.

13 THE COURT: Overruled. Try not to lead, Ms.
14 Rados.

15 MS. RADOS: Sorry, Your Honor.

16 Q. How did you feel when you heard that the Infinite
17 Law firm would be representing you?

18 A. Relieved, like I had protection.

19 Q. And why did you -- can you talk more about the
20 feeling of relief, like what kind of things were you
21 going through before you talked to the salesperson?

22 A. Yes. So prior to my medical issues, I had a good
23 credit score. I had savings accounts. And really I
24 was just trying to get back on track. I wanted to pay
25 my debts and anyway that I could and it was pretty

1 much my last option.

2 Q. So did you -- how did you -- how would you
3 characterize how you felt when you were discussing the
4 fact that you might be sued?

5 A. Concerned obviously, but again, I was assured
6 that I would have attorneys on my side. So --

7 Q. Would you -- would you say that this promise that
8 you would have Infinite representing you was one of
9 the reasons that you signed up for this program?

10 A. Absolutely, yes.

11 MS. RADOS: Thank you, Your Honor. No
12 further questions.

13 THE COURT: Mr. McNamara, do you have any
14 questions?

15 MR. MCNAMARA: I do not, Your Honor.

16 THE COURT: Mr. Hoover?

17 CROSS EXAMINATION BY MR. HOOVER:

18 Q. Morning, ma'am.

19 A. Good morning.

20 Q. I'm really sorry to hear about your medical
21 issues?

22 A. I appreciate that.

23 Q. Where were you sued? What was the court?

24 A. I believe it was Niagara County.

25 Q. Yeah, like in city court or county?

1 A. I do not recall. I'm so sorry.

2 Q. Okay. And that suit was before you enrolled in
3 this program or after?

4 A. No, it was after.

5 Q. Okay. And that suit you reached a settlement; is
6 that correct?

7 A. I don't recall. I don't believe so. So I had
8 enrolled three different creditors with the program.
9 I'm so sorry. I'm losing my train of thought. Could
10 you repeat that?

11 Q. Would you like a glass of water or -- actually,
12 was that yours?

13 THE CLERK: Yes.

14 THE COURT: That's for you.

15 THE WITNESS: Okay.

16 THE CLERK: That's for you, yes.

17 THE WITNESS: I'm so sorry. Do you mind
18 repeating the question?

19 Q. No problem. Let's go back one. Where was the
20 suit, if you remember?

21 A. I don't recall. I was never -- I never actually
22 got to the courtroom. I haven't heard anything about
23 it since. I tried to contact my attorneys at the law
24 firm, but unfortunately, by that time, they had
25 already begun the lawsuit and all customer service was

1 halted.

2 Q. So my question, and I'll ask it a little
3 differently, were there any of the debts that you
4 enrolled settled or none of the debts were settled?

5 A. I don't recall.

6 Q. And your contact was with you said Derek
7 Williams?

8 A. Yes.

9 Q. His law firm?

10 A. Yes.

11 Q. And the Infinite Law firm or that was just the
12 initial outreach?

13 A. That was the initial outreach. I was under the
14 impression that the law firm of Derek Williams was
15 working with Infinite Law maybe under them.

16 Q. Sure.

17 A. A larger group.

18 Q. And do you know the status of the lawsuit today?

19 A. I do not.

20 Q. Okay. And is Mr. Williams still representing
21 you?

22 A. No.

23 Q. And when did that terminate?

24 A. So that was shortly after I stopped being able to
25 communicate with the law firm. I closed the account

1 and removed any funds that I had in the account which
2 was significantly less than I had paid into the
3 program.

4 Q. And do you remember when that was? You said
5 after but do you have a specific date or do you
6 remember a specific date?

7 A. I do not recall a specific date.

8 Q. Can we pull up Fidelis 68, please? So I'm
9 showing you an exhibit that's been admitted in
10 evidence marked as Fidelis Exhibit 68. Spencer, can
11 we just slowly scroll through for the witness so she
12 can just take a look generally?

13 A. Yes. I do recall this.

14 Q. So --

15 A. So --

16 Q. Well, if I could?

17 A. Yes, absolutely.

18 Q. Okay. This is a packet of documents you provided
19 to the Government?

20 A. Yes.

21 Q. When did you provide that to them?

22 A. I don't recall the date. I apologize.

23 Q. And this relates to your contact from the law
24 firm of Derek Williams; correct?

25 A. Yes.

1 Q. And your enrollment or engagement in the debt
2 resolution program; is that correct?

3 A. Yes.

4 Q. And there's no other documents related to that,
5 this is all of them?

6 A. This is everything from -- everything I received
7 from the law firm.

8 Q. Okay. No further questions. Thank you.

9 THE COURT: Mr. Personius?

10 MR. PERSONIUS: Thank you, Judge. No
11 questions.

12 MS. RADOS: Nothing further. Thank you.

13 THE COURT: Anything further?

14 MS. RADOS: Nothing further. Thank you.

15 THE COURT: You can step down. Thank you
16 very much.

17 THE WITNESS: Thank you.

18 MR. SANDERS: Ready for the next witness,
19 Judge?

20 THE COURT: Who is the next witness?

21 MR. SANDERS: We plan to call Michelle
22 Gallagher next as an adverse witness.

23 THE COURT: Hang on one second. Okay. Go
24 ahead and call the witness.

25 MR. SANDERS: Okay. Judge, plaintiffs call

1 Michelle Gallagher as an adverse witness.

2 THE CLERK: I'll swear you in, please.

3 M I C H E L L E G A L L A G H E R, after
4 having been duly called and sworn, testified as
5 follows:

6 THE CLERK: Thank you. Please have a seat,
7 and once you do, please state your name and spell it
8 for the record. Thank you.

9 THE WITNESS: Michelle Gallagher,
10 G-A-L-L-A-G-H-E-R.

11 THE COURT: Just for the record, Mr. Molloy,
12 you are going to sit up here with counsel?

13 MR. MOLLOY: Yes, Your Honor.

14 THE COURT: Okay.

15 MR. MOLLOY: His chair is right here, but if
16 it's all right with you, Your Honor, I may stand.

17 THE COURT: Okay.

18 DIRECT EXAMINATION BY MR. ROMANOFF:

19 Q. Good morning, Ms. Gallagher. My name is Evan
20 Romanoff. I'm an Assistant Attorney General at the
21 Minnesota Attorney General's Office. I represent the
22 State of Minnesota in this action. I want to make
23 sure I address you properly. Do you prefer Ms.
24 Gallagher?

25 A. Sure. That's fine.

1 Q. Okay. Ms. Gallagher, you own and are the
2 managing editor of Chabner Legal Group LLC; correct?

3 A. On the advice of counsel, I invoke my fifth
4 amendment privilege against self-incrimination and
5 respectfully decline to answer your question.

6 Q. You also own and manage Hinds Law LLC also known
7 as First America Law; right?

8 A. On the advice of counsel, I invoke my fifth
9 amendment privilege against self-incrimination and
10 respectfully decline to answer your question.

11 Q. You are also the managing member of the Brian A.
12 Moore Law Firm LLC doing business as Guidestone Law
13 Firm; is that right?

14 A. On the advice of counsel, I invoke my fifth
15 amendment privilege against self-incrimination and
16 respectfully decline to answer your question.

17 Q. Same question as to Halleck and Associates LLC,
18 you are the managing member of that firm?

19 A. On the advice of counsel, I invoke my fifth
20 amendment privilege against self-incrimination and
21 respectfully decline to answer your question.

22 Q. And same question as to the Law Office of Melissa
23 Michele, LLC?

24 A. On the advice of counsel, I invoke my fifth
25 amendment privilege against self-incrimination and

1 respectfully decline to answer you question.

2 Q. Ms. Gallagher, you're the sole owner of bank
3 accounts for those three firms; correct?

4 A. On the advice of counsel, I invoke my fifth
5 amendment privilege against self-incrimination and
6 respectfully decline to answer you question.

7 Q. Those three firms worked with and relied on
8 Strategic and Strategic entities as part of the debt
9 relief operations in this matter; correct?

10 A. On the advice of counsel, I invoke my fifth
11 amendment privilege against self-incrimination and
12 respectfully decline to answer you question.

13 Q. And those firms were paid fees for their services
14 as part of that operation; correct?

15 A. On the advice of counsel, I invoke my fifth
16 amendment privilege against self-incrimination and
17 respectfully decline to answer you question.

18 Q. As the owner and operator of those law firms, you
19 knew that clients paid fees before their debts were
20 settled; correct?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer you question.

24 Q. As owner and manager of those law firms, you knew
25 clients paid advance fees; correct?

1 A. On the advice of counsel, I invoke my fifth
2 amendment privilege against self-incrimination and
3 respectfully decline to answer you question.

4 Q. And you knew the law firms were collecting
5 advance fees for their services; right?

6 A. On the advice of counsel, I invoke my fifth
7 amendment privilege against self-incrimination and
8 respectfully decline to answer you question.

9 Q. Ms. Gallagher, isn't it true that you signed
10 retainers or engagement agreements with clients that
11 included information on the fee structure?

12 A. On the advice of counsel, I invoke my fifth
13 amendment privilege against self-incrimination and
14 respectfully decline to answer you question.

15 Q. Ms. Gallagher, you also worked for Jason Blust's
16 law firm Client First Bankruptcy; is that right?

17 A. On the advice of counsel, I invoke my fifth
18 amendment privilege against self-incrimination and
19 respectfully decline to answer you question.

20 Q. Okay. Moving on. In addition to the law firms,
21 you own and manage you also manage Lit Def's
22 operations from 2020 to 2024; is that correct?

23 A. On the advice of counsel, I invoke my fifth
24 amendment privilege against self-incrimination and
25 respectfully decline to answer you question.

1 Q. You also managed Fidelis's operations from 2021
2 to 2024; correct?

3 A. On the advice of counsel, I invoke my fifth
4 amendment privilege against self-incrimination and
5 respectfully decline to answer your question.

6 Q. Okay, and I want to make clear going forward when
7 I say Fidelis I'm referring to Fidelis Legal Services
8 LLC?

9 A. Understood.

10 Q. Thank you. You simultaneously managed both Lit
11 Def and Fidelis; right?

12 A. On the advice of counsel, I invoke my fifth
13 amendment privilege against self-incrimination and
14 respectfully decline to answer your question.

15 Q. Both Lit Def and Fidelis provided litigation
16 support services for SFS and the law firms in this
17 matter; correct?

18 A. On the advice of counsel, I invoke my fifth
19 amendment privilege against self-incrimination and
20 respectfully decline to answer your question.

21 Q. And when I say litigation support services, I
22 mean in part that the companies found and assisted
23 attorneys in representing consumers who were sued by
24 their creditors; correct?

25 A. On the advice of counsel, I invoke my fifth

1 amendment privilege against self-incrimination and
2 respectfully decline to answer you question.

3 Q. Both Lit Def and Fidelis provided the same
4 services; isn't that right?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer you question.

8 Q. Both Fidelis and Lit Def used the same software
9 to provide their services; isn't that right?

10 A. On the advice of counsel, I invoke my fifth
11 amendment privilege against self-incrimination and
12 respectfully decline to answer you question.

13 Q. Okay. We talked about your role as the law firm
14 manager and operator, but also as manager of Lit Def
15 and Fidelis you were aware that consumers paid advance
16 fees; isn't that right?

17 A. On the advice of counsel, I invoke my fifth
18 amendment privilege against self-incrimination and
19 respectfully decline to answer you question.

20 Q. Fidelis provided services beyond just finding
21 attorneys to represent consumers in creditor suits;
22 didn't it?

23 A. On the advice of counsel, I invoke my fifth
24 amendment privilege against self-incrimination and
25 respectfully decline to answer you question.

1 Q. For instance, in addition to assigning the
2 attorney that would represent the consumer, Fidelis
3 provided attorneys with substantive suggestions on the
4 litigation sometimes; isn't that right?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. Fidelis also received proposed settlements from
9 these assigned attorneys that had been negotiated by
10 those attorneys and forwarded them to the Strategic
11 entities; correct?

12 A. On the advice of counsel, I invoke my fifth
13 amendment privilege against self-incrimination and
14 respectfully decline to answer your question.

15 Q. And Fidelis worked with the assigned attorneys as
16 well as Strategic to handle the settlements and
17 resolve any issues; correct?

18 A. On the advice of counsel, I invoke my fifth
19 amendment privilege against self-incrimination and
20 respectfully decline to answer your question.

21 Q. For instance, Fidelis arranged for settlements to
22 be paid on time or make sure the assigned attorneys
23 handle them correctly; is that right?

24 A. On the advice of counsel, I invoke my fifth
25 amendment privilege against self-incrimination and

1 respectfully decline to answer you question.

2 Q. Handling the settlements wasn't just a matter of
3 forwarding them to Strategic. Fidelis reviewed the
4 settlements; correct?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer you question.

8 Q. Fidelis made sure that the settlements worked
9 within the attorney's escrow accounts; correct?

10 A. On the advice of counsel, I invoke my fifth
11 amendment privilege against self-incrimination and
12 respectfully decline to answer you question.

13 MR. ROMANOFF: Do you need a break, Ms.
14 Gallagher?

15 THE WITNESS: Yes, please.

16 MR. MOLLOY: She just needs a minute to
17 compose herself, Your Honor.

18 THE COURT: We'll take whatever time.

19 THE WITNESS: Five minutes.

20 THE COURT: Okay. We'll come back at five
21 after 11. That's ten minutes.

22 MR. MOLLOY: I appreciate it, Your Honor.
23 Thank you.

24 THE WITNESS: Thank you.

25 (The proceeding recessed at 10:57 a.m.)

1 (The proceeding reconvened at 11:08 a.m.; appearances
2 as before noted.)

3 CONTINUED EXAMINATION BY MR. ROMANOFF:

4 THE COURT: Ready to go?

5 MR. MOLLOY: We are, Your Honor. Thank you.

6 MR. ROMANOFF: Are we on the record?

7 Q. So Ms. Gallagher, before we get back, sorry,
8 please let me know if we need to take any more breaks
9 or get some water.

10 A. Thank you.

11 Q. We were discussing some of Fidelis's role and you
12 had answered that Fidelis did more than just review
13 settlements, they made sure they work within escrow;
14 is that right?

15 A. On the advice of counsel, I invoke my fifth
16 amendment privilege against self-incrimination and
17 respectfully decline to answer your question.

18 Q. Fidelis also responded to attorney questions;
19 correct?

20 A. On the advice of counsel, I invoke my fifth
21 amendment privilege against self-incrimination and
22 respectfully decline to answer your question.

23 Q. Fidelis made sure that the attorney notated the
24 Leadtrack software properly; is that right?

25 A. On the advice of counsel, I invoke my fifth

1 amendment privilege against self-incrimination and
2 respectfully decline to answer your question.

3 Q. Isn't it true that Fidelis did more than just
4 administrative work for the debt relief enterprise?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. Fidelis was also involved in recommending refunds
9 for consumers when settlements couldn't be negotiated;
10 correct?

11 A. On the advice of counsel, I invoke my fifth
12 amendment privilege against self-incrimination and
13 respectfully decline to answer your question.

14 Q. Fidelis also fielded complaints from consumers
15 who were upset about the debt relief services and
16 litigation services that they were entitled to; isn't
17 that right?

18 A. On the advice of counsel, I invoke my fifth
19 amendment privilege against self-incrimination and
20 respectfully decline to answer your question.

21 Q. Fidelis received and handled complaints from
22 consumers who were upset about the advanced fees that
23 they paid; correct?

24 A. On the advice of counsel, I invoke my fifth
25 amendment privilege against self-incrimination and

1 respectfully decline to answer your question.

2 Q. Fidelis often referred complaints to the
3 Strategic entities; correct?

4 A. On the advice of counsel, I invoke my fifth
5 amendment privilege against self-incrimination and
6 respectfully decline to answer your question.

7 Q. Fidelis didn't just refer complaints it also
8 played a role in trying to resolve them with
9 consumers; correct?

10 A. On the advice of counsel, I invoke my fifth
11 amendment privilege against self-incrimination and
12 respectfully decline to answer your question.

13 Q. Ms. Gallagher, isn't it true that as Fidelis's
14 manager you participated in weekly litigation calls
15 with Strategic?

16 A. On the advice of counsel, I invoke my fifth
17 amendment privilege against self-incrimination and
18 respectfully decline to answer your question.

19 Q. You'd agree wouldn't you that Fidelis provided an
20 important service for the debt relief program as a
21 whole?

22 A. On the advice of counsel, I invoke my fifth
23 amendment privilege against self-incrimination and
24 respectfully decline to answer your question.

25 Q. In fact, the litigation support where provided by

1 Fidelis was essential to the debt relief operation;
2 wasn't it?

3 A. On the advice of counsel, I invoke my fifth
4 amendment privilege against self-incrimination and
5 respectfully decline to answer your question.

6 Q. As the manager of Lit Def and Fidelis, were you
7 aware that SFS and the law firms were collecting
8 advance fees?

9 A. On the advice of counsel, I invoke my fifth
10 amendment privilege against self-incrimination and
11 respectfully decline to answer your question.

12 Q. When Fidelis work increased some Lit Def staff
13 members started working with Fidelis at the same time
14 that they were working for Lit Def; correct?

15 A. On the advice of counsel, I invoke my fifth
16 amendment privilege against self-incrimination and
17 respectfully decline to answer your question.

18 Q. And over time some Lit Def employees stopped
19 working at Lit Def all together and started working at
20 Fidelis full-time; right?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. The services that Lit Def and Fidelis provided
25 were done largely by the same employees; correct?

1 A. On the advice of counsel, I invoke my fifth
2 amendment privilege against self-incrimination and
3 respectfully decline to answer your question.

4 Q. Ms. Gallagher, Jason Blust directed you how
5 employees including Fidelis employees should be paid
6 for their work; correct?

7 A. May I have just one second?

8 Q. Of course.

9 A. Thank you.

10 (There was a pause in the proceeding.)

11 A. All right. I'm fine. Thank you.

12 Q. When Fidelis was getting underway, Mr. Blust
13 directed you that you should tell assigned attorneys
14 that Fidelis will have the same personnel as Lit Def;
15 right?

16 A. On the advice of counsel, I invoke my fifth
17 amendment privilege against self-incrimination and
18 respectfully decline to answer your question.

19 Q. And Mr. Blust directed you that when attorneys
20 email Fidelis employees at their Lit Def email account
21 the employee should copy and paste the email into a
22 new email and send it using the Fidelis account;
23 correct?

24 A. On the advice of counsel, I invoke my fifth
25 amendment privilege against self-incrimination and

1 respectfully decline to answer your question.

2 Q. Mr. Blust instructed you to conceal the existence
3 of Fidelis from Charles Connor the managing director
4 of National Data Systems; isn't that right?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. Mr. Blust directed you to instead tell Mr.
9 Connors that you were setting up a second team
10 instead; correct?

11 A. On the advice of counsel, I invoke my fifth
12 amendment privilege against self-incrimination and
13 respectfully decline to answer your question.

14 Q. Mr. Blust also directed you to tell Mr. Connors
15 that Fidelis was the "same people different name" as
16 Lit Def; right?

17 A. On the advice of counsel, I invoke my fifth
18 amendment privilege against self-incrimination and
19 respectfully decline to answer your question.

20 Q. Mr. Blust decided which law firms were moving
21 from Lit Def to Fidelis; correct?

22 A. On the advice of counsel, I invoke my fifth
23 amendment privilege against self-incrimination and
24 respectfully decline to answer your question.

25 Q. Fidelis's business was entirely generated through

1 Mr. Blust; isn't that right?

2 A. On the advice of counsel, I invoke my fifth
3 amendment privilege against self-incrimination and
4 respectfully decline to answer your question.

5 Q. Cameron Christo didn't have any role in getting
6 business for Fidelis, did he?

7 A. On the advice of counsel, I invoke my fifth
8 amendment privilege against self-incrimination and
9 respectfully decline to answer your question.

10 Q. I'm more than halfway through.

11 A. Thank you.

12 Q. Mr. Blust controlled the law firms; correct?

13 A. On the advice of counsel, I invoke my fifth
14 amendment privilege against self-incrimination and
15 respectfully decline to answer your question.

16 Q. And in operating his control he simply routed new
17 business to Fidelis; correct?

18 A. On the advice of counsel, I invoke my fifth
19 amendment privilege against self-incrimination and
20 respectfully decline to answer your question.

21 Q. The entirety of Fidelis's revenue is through law
22 firms controlled or owned by Mr. Blust; isn't that
23 right?

24 A. On the advice of counsel, I invoke my fifth
25 amendment privilege against self-incrimination and

1 respectfully decline to answer your question.

2 Q. Fidelis and Lit Def serviced the same customers;
3 isn't that right?

4 A. On the advice of counsel, I invoke my fifth
5 amendment privilege against self-incrimination and
6 respectfully decline to answer your question.

7 Q. And both Lit Def and Fidelis shared the same
8 procedures to perform those services; isn't that
9 right?

10 A. On the advice of counsel, I invoke my fifth
11 amendment privilege against self-incrimination and
12 respectfully decline to answer your question.

13 Q. Employees for Lit Def and Fidelis used the same
14 equipment; correct?

15 A. On the advice of counsel, I invoke my fifth
16 amendment privilege against self-incrimination and
17 respectfully decline to answer your question.

18 Q. Ms. Gallagher, you testified in your March 21,
19 2024, declaration that as far as you knew Jason Blust
20 has no role in Fidelis's operations and exercises no
21 control over the running of Fidelis's business; isn't
22 that right?

23 A. On the advice of counsel, I invoke my fifth
24 amendment privilege against self-incrimination and
25 respectfully decline to answer your question.

1 Q. That testimony was false; wasn't it?

2 A. On the advice of counsel, I invoke my fifth
3 amendment privilege against self-incrimination and
4 respectfully decline to answer your question.

5 Q. You knew at the time you signed that declaration
6 that Mr. Blust had a role in Fidelis's operations;
7 didn't you?

8 A. On the advice of counsel, I invoke my fifth
9 amendment privilege against self-incrimination and
10 respectfully decline to answer your question.

11 Q. You answered to Mr. Blust at both Lit Def and
12 Fidelis; correct?

13 A. On the advice of counsel, I invoke my fifth
14 amendment privilege against self-incrimination and
15 respectfully decline to answer your question.

16 Q. You and Mr. Blust jointly made hiring and firing
17 decisions at Fidelis; correct?

18 A. On the advice of counsel, I invoke my fifth
19 amendment privilege against self-incrimination and
20 respectfully decline to answer your question.

21 Q. As part of your work at both Lit Def and Fidelis
22 you emailed Mr. Blust weekly reports called file
23 submission reports which tracked employee activity at
24 both companies; correct?

25 A. On the advice of counsel, I invoke my fifth

1 amendment privilege against self-incrimination and
2 respectfully decline to answer your question.

3 Q. These reports identified the number of files
4 worked on by both Lit Def and Fidelis staff isn't that
5 right?

6 A. On the advice of counsel, I invoke my fifth
7 amendment privilege against self-incrimination and
8 respectfully decline to answer your question.

9 Q. Isn't it true that you sent Mr. Blust these
10 reports up until January 8, 2024 at least?

11 A. On the advice of counsel, I invoke my fifth
12 amendment privilege against self-incrimination and
13 respectfully decline to answer your question.

14 Q. You sent these reports to Mr. Blust at his
15 request; correct?

16 A. On the advice of counsel, I invoke my fifth
17 amendment privilege against self-incrimination and
18 respectfully decline to answer your question.

19 Q. You didn't provide these reports to Christo; did
20 you?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. And in your experience, Mr. Blust didn't just
25 passively accept these reports he engaged with them;

1 correct?

2 A. On the advice of counsel, I invoke my fifth
3 amendment privilege against self-incrimination and
4 respectfully decline to answer your question.

5 Q. Mr. Blust used those reports in part to decide
6 whether to move certain Lit Def staff to Fidelis;
7 correct?

8 A. On the advice of counsel, I invoke my fifth
9 amendment privilege against self-incrimination and
10 respectfully decline to answer your question.

11 Q. Mr. Blust had the authority to move people from
12 Lit Def to Fidelis; correct?

13 A. On the advice of counsel, I invoke my fifth
14 amendment privilege against self-incrimination and
15 respectfully decline to answer your question.

16 Q. Mr. Blust also tracked Fidelis employees
17 performance; isn't that right?

18 A. Just need to blow my nose.

19 Q. Sure.

20 A. Thank you. I appreciate it.

21 Q. Ms. Gallagher, Mr. Blust decided how to
22 compensate Fidelis employees; didn't he?

23 A. On the advice of counsel, I invoke my fifth
24 amendment privilege against self-incrimination and
25 respectfully decline to answer your question.

1 Q. Mr. Blust instructed you how much of a bonus to
2 pay specifically to Fidelis staff; isn't that right?

3 A. On the advice of counsel, I invoke my fifth
4 amendment privilege against self-incrimination and
5 respectfully decline to answer your question.

6 Q. And Mr. Blust directed that employees should be
7 paid via Fidelis; correct?

8 A. On the advice of counsel, I invoke my fifth
9 amendment privilege against self-incrimination and
10 respectfully decline to answer your question.

11 Q. Mr. Blust made these compensation decisions
12 without Christo's involvement; isn't that right?

13 A. On the advice of counsel, I invoke my fifth
14 amendment privilege against self-incrimination and
15 respectfully decline to answer your question.

16 Q. And in addition to just bonuses Mr. Blust
17 controlled Fidelis employees salary including yours;
18 correct?

19 A. On the advice of counsel, I invoke my fifth
20 amendment privilege against self-incrimination and
21 respectfully decline to answer your question.

22 Q. At Fidelis when you thought a Fidelis employee
23 was entitled to a raise you asked Blust not Christo
24 for approval; right?

25 A. On the advice of counsel, I invoke my fifth

1 amendment privilege against self-incrimination and
2 respectfully decline to answer your question.

3 Q. Ms. Gallagher, you are aware that Mr. Blust
4 continued to be involved in the operation of Fidelis
5 after entry of the TRO in this matter; correct?

6 A. On the advice of counsel, I invoke my fifth
7 amendment privilege against self-incrimination and
8 respectfully decline to answer your question.

9 Q. Mr. Blust emailed you account log in information
10 for Fidelis employees after entry of the TRO; correct?

11 A. On the advice of counsel, I invoke my fifth
12 amendment privilege against self-incrimination and
13 respectfully decline to answer your question.

14 Q. Mr. Blust directed you on messaging to send to
15 Fidelis employees after this litigation began and
16 after the TRO was entered; right?

17 A. On the advice of counsel, I invoke my fifth
18 amendment privilege against self-incrimination and
19 respectfully decline to answer your question.

20 Q. And Mr. Blust instructed you how Fidelis not Lit
21 Def can continue to work with SFS after issuance of
22 the TRO; correct?

23 A. On the advice of counsel, I invoke my fifth
24 amendment privilege against self-incrimination and
25 respectfully decline to answer your question.

1 Q. Ms. Gallagher, you testified in your March 21,
2 2024, declaration that Katherine Rosenberg did her job
3 at Fidelis adequately; correct?

4 A. On the advice of counsel, I invoke my fifth
5 amendment privilege against self-incrimination and
6 respectfully decline to answer your question.

7 Q. That testimony is a bit of an under statement;
8 isn't it?

9 A. On the advice of counsel, I invoke my fifth
10 amendment privilege against self-incrimination and
11 respectfully decline to answer your question.

12 Q. You previously characterized Rosenberg as awesome
13 talked about all the compliments you got from her from
14 SFS and said you didn't want anyone else doing the
15 work she was doing; correct?

16 A. On the advice of counsel, I invoke my fifth
17 amendment privilege against self-incrimination and
18 respectfully decline to answer your question.

19 Q. And in January 2022, you sent Mr. Blust an
20 effusive email about Rosenberg lobbying for him to give
21 her a raise; correct?

22 A. On the advice of counsel, I invoke my fifth
23 amendment privilege against self-incrimination and
24 respectfully decline to answer your question.

25 Q. Isn't it true that you thought Ms. Rosenberg had

1 one of if not the most important position and you
2 received multiple compliments about her from SFS and
3 assigned attorneys?

4 A. On the advice of counsel, I invoke my fifth
5 amendment privilege against self-incrimination and
6 respectfully decline to answer your question.

7 Q. Ms. Gallagher in February 2024, you requested
8 that Wade at Client First Bankruptcy disable
9 Rosenberg's ability to log into her work system;
10 correct?

11 A. On the advice of counsel, I invoke my fifth
12 amendment privilege against self-incrimination and
13 respectfully decline to answer your question.

14 Q. Wade had access to Rosenberg's log in credentials
15 and could have remotely accessed her system; correct?

16 A. On the advice of counsel, I invoke my fifth
17 amendment privilege against self-incrimination and
18 respectfully decline to answer your question.

19 Q. Ms. Gallagher, are you familiar with the name
20 Devin Campbell?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. Campbell worked at Strategic; isn't that right?

25 A. On the advice of counsel, I invoke my fifth

1 amendment privilege against self-incrimination and
2 respectfully decline to answer your question.

3 Q. Are you familiar with someone named George
4 Michael?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. George Michael also worked at Strategic; correct?

9 A. On the advice of counsel, I invoke my fifth
10 amendment privilege against self-incrimination and
11 respectfully decline to answer your question.

12 Q. Ms. Gallagher, did Mr. Blust instruct you to make
13 false statements in your March 2024 declaration?

14 A. On the advice of counsel, I invoke my fifth
15 amendment privilege against self-incrimination and
16 respectfully decline to answer your question.

17 Q. Did Mr. Christo instruct you to make false
18 statements in your March 2024 declaration?

19 A. On the advice of counsel, I invoke my fifth
20 amendment privilege against self-incrimination and
21 respectfully decline to answer your question.

22 Q. Thank you, Ms. Gallagher. I have nothing else,
23 Your Honor.

24 DIRECT EXAMINATION BY MR. SMITH:

25 Q. Good morning, Ms. Gallagher. My name is Logan

1 Smith and I represent the receiver in this case. I
2 know there will be some overlap but I'll try to get
3 through this as quickly as I can. I appreciate your
4 time today.

5 A. Good morning.

6 Q. You serve as the day-to-day manager of Fidelis
7 and Lit Def; correct?

8 A. On the advice of counsel, I invoke my fifth
9 amendment privilege against self-incrimination and
10 respectfully decline to answer your question.

11 Q. And isn't it true that you went to Jason Blust
12 your team leader about Fidelis's business operations?

13 A. On the advice of counsel, I invoke my fifth
14 amendment privilege against self-incrimination and
15 respectfully decline to answer your question.

16 Q. Isn't it true that Mr. Blust regularly made
17 business decisions for Fidelis?

18 A. On the advice of counsel, I invoke my fifth
19 amendment privilege against self-incrimination and
20 respectfully decline to answer your question.

21 Q. Isn't it true that you knew Mr. Blust had set-up
22 Fidelis to replace Lit Def in 2021 as the entity that
23 would be servicing law firms that were controlled by
24 Mr. Blust?

25 A. On the advice of counsel, I invoke my fifth

1 amendment privilege against self-incrimination and
2 respectfully decline to answer your question.

3 Q. Isn't it true that the two companies Fidelis and
4 Lit Def were interchangeable?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. Isn't it true that the network attorneys or 1099
9 attorneys as they were called for the law firms that
10 Mr. Blust controlled were the same ones for both
11 Fidelis and Lit Def?

12 A. On the advice of counsel, I invoke my fifth
13 amendment privilege against self-incrimination and
14 respectfully decline to answer your question.

15 Q. I'm going to talk a little bit about cooperation
16 obligations under the TRO and the preliminary
17 injunction. In January 2024 you received a copy of
18 the temporary restraining order which was filed on
19 January 11; correct?

20 A. On the advice of counsel, I invoke my fifth
21 amendment privilege against self-incrimination and
22 respectfully decline to answer your question.

23 Q. And around that time you read the TRO; correct?

24 A. On the advice of counsel, I invoke my fifth
25 amendment privilege against self-incrimination and

1 respectfully decline to answer your question.

2 Q. And you understood that under the TRO Mr. Blust
3 was required by a court to shut down the operations of
4 Lit Def and Fidelis; correct?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. But he didn't do that; did he?

9 A. On the advice of counsel, I invoke my fifth
10 amendment privilege against self-incrimination and
11 respectfully decline to answer your question.

12 Q. And you assisted in violating the court order by
13 keeping both Lit Def and Fidelis open; correct?

14 A. On the advice of counsel, I invoke my fifth
15 amendment privilege against self-incrimination and
16 respectfully decline to answer your question.

17 Q. And you told staff not to communicate with people
18 at Strategic; correct?

19 A. On the advice of counsel, I invoke my fifth
20 amendment privilege against self-incrimination and
21 respectfully decline to answer your question.

22 Q. And you knew that you were prevented from opening
23 Lit Def emails and systems; correct?

24 A. On the advice of counsel, I invoke my fifth
25 amendment privilege against self-incrimination and

1 respectfully decline to answer your question.

2 Q. And you were aware that you personally had
3 numerous court ordered obligations under the TRO as
4 both an employee of Lit Def and as an individual in
5 active concert in participation with Mr. Blust and Lit
6 Def; correct?

7 A. On the advice of counsel, I invoke my fifth
8 amendment privilege against self-incrimination and
9 respectfully decline to answer your question.

10 Q. And you learned on or about March 4 that the
11 court had entered a preliminary injunction extending
12 the obligations of the TRO; correct?

13 A. On the advice of counsel, I invoke my fifth
14 amendment privilege against self-incrimination and
15 respectfully decline to answer your question.

16 Q. And since January 2024 and at the time that you
17 filed your declarations in this case you understood
18 you had numerous obligations to cooperate with the
19 receiver in this case; correct?

20 A. On the advice of counsel, I invoke my fifth
21 amendment privilege against self-incrimination and
22 respectfully decline to answer your question.

23 Q. And you understood that you were restrained and
24 enjoined from assisting and transacting any of the
25 business of the receivership defendants; correct?

1 A. On the advice of counsel, I invoke my fifth
2 amendment privilege against self-incrimination and
3 respectfully decline to answer your question.

4 Q. And that included Lit Def and Fidelis; correct?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. You understood that you were restrained and
9 enjoined from doing any act or refraining from any act
10 whatsoever to interfere with the receivers taking
11 custody, control, possession or managing of the assets
12 or documents subject to the receivership; correct?

13 A. On the advice of counsel, I invoke my fifth
14 amendment privilege against self-incrimination and
15 respectfully decline to answer your question.

16 Q. And you knowingly violated the TRO and the PI
17 that replaced it by interfering with the receiver's
18 ability to take custody control and possession or
19 management of assets and documents of the
20 receivership; correct?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. And you did so by submitting false and misleading
25 testimony that was designed to give the appearance

1 that Fidelis was not owned or controlled by Mr. Blust;
2 correct?

3 A. On the advice of counsel, I invoke my fifth
4 amendment privilege against self-incrimination and
5 respectfully decline to answer your question.

6 Q. And you took steps to conceal and obscure Mr.
7 Blust's role in Fidelis; correct?

8 A. On the advice of counsel, I invoke my fifth
9 amendment privilege against self-incrimination and
10 respectfully decline to answer your question.

11 Q. In your testimony in this submission of
12 declaration made it appear that Mr. Blust had no role
13 at Fidelis; correct?

14 A. On the advice of counsel, I invoke my fifth
15 amendment privilege against self-incrimination and
16 respectfully decline to answer your question.

17 MR. McNAMARA: Can we take one second?

18 MR. ROMANOFF: Please.

19 (There was a pause in the proceeding.)

20 Q. Whenever you are ready.

21 A. You can go ahead. Thank you.

22 Q. In your declaration you stated under oath that
23 Lit Def and Fidelis were separate companies and that
24 as far as you knew Jason Blust has no role in
25 Fidelis's operation and exercises no control over the

1 running of Fidelis's business; correct?

2 A. On the advice of counsel, I invoke my fifth
3 amendment privilege against self-incrimination and
4 respectfully decline to answer your question.

5 Q. And that wasn't a truthful statement, was it?

6 A. On the advice of counsel, I invoke my fifth
7 amendment privilege against self-incrimination and
8 respectfully decline to answer your question.

9 Q. Mr. Blust had a very significant role in running
10 Fidelis's business; correct?

11 A. On the advice of counsel, I invoke my fifth
12 amendment privilege against self-incrimination and
13 respectfully decline to answer your question.

14 Q. These companies have the same business
15 operations, same employees, use the same company,
16 computers, use the same software, had the same
17 customers and worked with all the law firms that were
18 the same controlled by Mr. Blust; correct?

19 A. On the advice of counsel, I invoke my fifth
20 amendment privilege against self-incrimination and
21 respectfully decline to answer your question.

22 Q. And isn't it true that in January of 2022, before
23 Fidelis was assigned any law firm files, Mr. Blust
24 told you which Lit Def employees to switch over to
25 Fidelis files and Fidelis payroll?

1 A. On the advice of counsel, I invoke my fifth
2 amendment privilege against self-incrimination and
3 respectfully decline to answer your question.

4 Q. And Mr. Blust told you how to split those
5 employees compensation between Lit Def and Fidelis;
6 correct?

7 A. On the advice of counsel, I invoke my fifth
8 amendment privilege against self-incrimination and
9 respectfully decline to answer your question.

10 Q. And Mr. Cameron Christo wasn't involved in those
11 conversations; was he?

12 A. On the advice of counsel, I invoke my fifth
13 amendment privilege against self-incrimination and
14 respectfully decline to answer your question.

15 Q. And Mr. Blust generally decided on the salaries
16 and raises for all Lit Def and Fidelis employees
17 including you; correct?

18 A. On the advice of counsel, I invoke my fifth
19 amendment privilege against self-incrimination and
20 respectfully decline to answer your question.

21 Q. And Mr. Blust decided in 2022 and 2023 bonus
22 amounts for all employees of both Lit Def and Fidelis;
23 correct?

24 A. On the advice of counsel, I invoke my fifth
25 amendment privilege against self-incrimination and

1 respectfully decline to answer your question.

2 Q. In fact --

3 A. Sorry.

4 Q. Take your time. In fact after Mr. Blust told you
5 what the amounts of the 2022 bonuses would be you
6 informed Fidelis's employees of those bonus amounts
7 before Mr. Christo was even informed of the amounts;
8 is that correct?

9 A. On the advice of counsel, I invoke my fifth
10 amendment privilege against self-incrimination and
11 respectfully decline to answer your question.

12 Q. And Mr. Blust didn't consult Mr. Christo when he
13 decided the 2023 bonuses either; correct?

14 A. On the advice of counsel, I invoke my fifth
15 amendment privilege against self-incrimination and
16 respectfully decline to answer your question.

17 Q. And even though this was a Fidelis matter Mr.
18 Blust didn't come to you at the time and say why are
19 you bothering me with a Fidelis matter because that's
20 not my company, did he?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. Isn't it true that Mr. Blust periodically
25 directed you to transfer employees from Lit Def to

1 Fidelis without consulting or involving Mr. Christo?

2 A. On the advice of counsel, I invoke my fifth
3 amendment privilege against self-incrimination and
4 respectfully decline to answer your question.

5 Q. Isn't it true that Mr. Christo's entire role
6 regarding bonuses involved simply pushing an approval
7 button at the end of the process?

8 A. On the advice of counsel, I invoke my fifth
9 amendment privilege against self-incrimination and
10 respectfully decline to answer your question.

11 Q. More generally speaking isn't it true that Mr.
12 Blust never gave you any push back when you came to
13 him with Fidelis only matters?

14 A. On the advice of counsel, I invoke my fifth
15 amendment privilege against self-incrimination and
16 respectfully decline to answer your question.

17 Q. In Paragraph 28 of your declaration you stated
18 that in your Fidelis work if you brought matters --
19 that you would bring matters to Mr. Christo and not
20 Jason Blust; is that correct?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. And that wasn't an accurate statement, was it?

25 A. On the advice of counsel, I invoke my fifth

1 amendment privilege against self-incrimination and
2 respectfully decline to answer your question.

3 Q. You regularly brought Fidelis matters to Mr.
4 Blust; correct?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. You state your declaration that if you had ever
9 asked Mr. Blust for help with a Fidelis matter Blust
10 would have asked you in colorful terms why you were
11 bothering him with a Fidelis matter; correct?

12 A. On the advice of counsel, I invoke my fifth
13 amendment privilege against self-incrimination and
14 respectfully decline to answer your question.

15 Q. But that wasn't a true statement, was it?

16 A. On the advice of counsel, I invoke my fifth
17 amendment privilege against self-incrimination and
18 respectfully decline to answer your question.

19 Q. And Mr. Blust and you on a day-to-day basis
20 discussed Fidelis matters; correct?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. Both Lit Def and Fidelis employees were given
25 same Surface tablet computers so that they could work

1 remotely; correct?

2 A. On the advice of counsel, I invoke my fifth
3 amendment privilege against self-incrimination and
4 respectfully decline to answer your question.

5 Q. And when employees moved from Lit Def to Fidelis
6 they kept using those same computers; right?

7 A. On the advice of counsel, I invoke my fifth
8 amendment privilege against self-incrimination and
9 respectfully decline to answer your question.

10 Q. And those computers were associated with Client
11 First Bankruptcy; correct?

12 A. On the advice of counsel, I invoke my fifth
13 amendment privilege against self-incrimination and
14 respectfully decline to answer your question.

15 Q. And those computers were an asset of Lit Def that
16 were transferred to Fidelis; correct?

17 A. On the advice of counsel, I invoke my fifth
18 amendment privilege against self-incrimination and
19 respectfully decline to answer your question.

20 Q. And Fidelis didn't pay anything for them, did it?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. And isn't it true that Fidelis and Lit Def
25 employees were given logging credentials for their

1 tablet computers to utilize the
2 clientfirstbankruptcy.com domain?

3 A. On the advice of counsel, I invoke my fifth
4 amendment privilege against self-incrimination and
5 respectfully decline to answer your question.

6 Q. And those log ins remain the same when employees
7 switched from Lit Def to Fidelis; right?

8 A. On the advice of counsel, I invoke my fifth
9 amendment privilege against self-incrimination and
10 respectfully decline to answer your question.

11 Q. Isn't it true that your declaration contained
12 numerous false statements regarding your understanding
13 of Mr. Blust's control of Fidelis?

14 A. On the advice of counsel, I invoke my fifth
15 amendment privilege against self-incrimination and
16 respectfully decline to answer your question.

17 Q. Isn't it true you understood Mr. Blust had the
18 right to hire employees and set salaries?

19 A. On the advice of counsel, I invoke my fifth
20 amendment privilege against self-incrimination and
21 respectfully decline to answer your question.

22 Q. You testified in your declaration Christo makes
23 all executive decisions with regard to personnel
24 payroll purchasing and contracting; correct?

25 A. On the advice of counsel, I invoke my fifth

1 amendment privilege against self-incrimination and
2 respectfully decline to answer your question.

3 Q. And that was not an accurate description of how
4 Fidelis operated, was it?

5 A. On the advice of counsel, I invoke my fifth
6 amendment privilege against self-incrimination and
7 respectfully decline to answer your question.

8 Q. Mr. Blust regularly made decisions about
9 Fidelis's personnel and payroll; correct?

10 A. On the advice of counsel, I invoke my fifth
11 amendment privilege against self-incrimination and
12 respectfully decline to answer your question.

13 Q. And Mr. Blust regularly directed Fidelis to use
14 assets that belonged to Lit Def; correct?

15 A. On the advice of counsel, I invoke my fifth
16 amendment privilege against self-incrimination and
17 respectfully decline to answer your question.

18 Q. And you understood that Fidelis provided rubber
19 stamp on operational decisions that Mr. Blust made;
20 correct?

21 A. On the advice of counsel, I invoke my fifth
22 amendment privilege against self-incrimination and
23 respectfully decline to answer your question.

24 Q. Thank you for your time. I have nothing further.

25 THE COURT: Mr. Hoover?

1 MR. HOOVER: No questions, Your Honor.

2 THE COURT: Mr. Personius?

3 MR. PERSONIUS: Thank you. No, Judge.

4 MR. MOLLOY: Judge, if I may ask the Court's
5 permission to allow Ms. Gallagher to return home to
6 Chicago. I know she's subject to your order tomorrow
7 but --

8 THE COURT: No. She can go home.

9 MR. McNAMARA: Okay. Thank you, Your Honor.

10 THE WITNESS: Thank you.

11 MR. SANDERS: All right, Judge. We are
12 prepared to present our next witness if the Court is
13 ready.

14 THE COURT: Go ahead.

15 MR. SANDERS: Thank you, Judge. Plaintiffs
16 call Katherine Rosenberg.

17 THE CLERK: If you raise your right hand
18 I'll swear you in.

19 K A T H E R I N E R O S E N B E R G , after
20 having been duly called and sworn, testified as
21 follows:

22 THE CLERK: Thank you. If you would have a
23 seat when seated state your name and spell it for the
24 record and here's some water for you if you need it.

25 THE WITNESS: Katherine Rosenberg,

1 R-O-S-E-N-B-E-R-G.

2 DIRECT EXAMINATION BY MS. BUCHKO:

3 Q. Good morning, Ms. Rosenberg.

4 A. Good morning.

5 Q. Before we start, I want to say if you need to
6 take a break at any point, just let us know. We're
7 not in a hurry. We're happy to give you some time if
8 you need it.

9 A. Okay.

10 Q. To start off, I have some questions about your
11 background.

12 THE COURT: I'm going to have to ask you to
13 keep your voice up.

14 MS. BUCHKO: Yes, Your Honor.

15 THE CLERK: Move the microphone closer to
16 you because I got it up as high as I can.

17 MS. BUCHKO: I will, sorry.

18 THE CLERK: Thank you.

19 Q. What do you do for a living?

20 A. I'm a paralegal, a law paralegal.

21 MR. HOOVER: I'm sorry. Could that be read
22 back or repeated? I just didn't hear it.

23 THE COURT: Ma'am, do me a favor try to pull
24 the microphone closer to you and speak into the
25 microphone.

1 THE WITNESS: I'm a family law paralegal.

2 Q. What kind of education do you have?

3 A. I have my associate's degree in paralegal studies
4 and bachelor's in interdisciplinary studies with a
5 minor in criminal justice.

6 Q. Who do you live with?

7 A. Me and my three children.

8 Q. Are you married?

9 A. No.

10 Q. Where do you live?

11 A. In Illinois.

12 Q. General is fine. How did you get here today?

13 A. I drove.

14 Q. When did you leave?

15 A. At about 1:00 in the morning two nights ago.

16 Q. And how was your drive?

17 A. It was about ten hours. It wasn't too bad until
18 I was getting off the interstate here in New York, but
19 other than that, it was pretty clear.

20 Q. Did you stop for the night?

21 A. Not for the night but I had like naps about 30 to
22 45 minute naps.

23 Q. Why did you leave your house so late, was it,
24 Tuesday night; is that right?

25 A. Yeah, right.

1 Q. Why did you leave your house so late?

2 A. I had to work until 5. I planned to take a nap
3 and then hit the road, but then I had a last second
4 change in where kids were going so I had to figure
5 that out and had to skip the nap and leave to get here
6 at a decent time.

7 Q. Ms. Rosenberg, why was it so important for you to
8 be here that you drove through the night?

9 MR. HOOVER: Objection, irrelevant.

10 THE COURT: Overruled.

11 A. I felt like it was important for me to be here.
12 There's a lot I had to say about what was going on.

13 Q. Has anyone paid you to be here today?

14 A. What was that?

15 Q. Has anyone paid you to be here today?

16 A. No.

17 Q. Has anyone promised to pay you anything or give
18 you anything of value for your testimony today?

19 A. Just reimbursement.

20 Q. Where were you working in 2021?

21 A. At Lit Def.

22 Q. How did you hear about that job?

23 A. I found a job posting on indeed.

24 Q. Do you remember approximately when that was?

25 A. I think it was August of 2021.

1 Q. And you applied for the job?

2 A. I did.

3 Q. When did you hear back from them?

4 A. Pretty soon after I applied.

5 Q. How did you hear back?

6 A. I had a voicemail from Heyfa Seyad saying that
7 she was calling to interview me for a position at
8 Fidelis.

9 Q. How do you know she said Fidelis?

10 A. I still have the voicemail recording.

11 Q. When is the last time you listened to it?

12 A. I've listened to it a few times.

13 Q. Recently?

14 A. Recently, yeah. Within the last couple days.

15 Q. Did you interview for the position?

16 A. I did.

17 Q. Who did you interview with?

18 A. Michelle Hinds.

19 Q. Is that also Michelle Gallagher? Does she go by
20 Gallagher as well?

21 A. Not then, no.

22 Q. Okay. Should I refer to her as Michelle Hinds
23 then during our talk today?

24 A. That's fine.

25 Q. Okay. So you interviewed with Michelle Hinds.

1 Anyone else?

2 A. Shirley Saavedra. I think I interviewed with her
3 too or at least she told me where I was going to be
4 assigned to and she told me my work hours and let her
5 know and that stuff.

6 Q. Which company hired you?

7 A. Lit Def.

8 Q. How do you know that?

9 A. That's where I was -- that's where I was working
10 for that period. That was in our email signatures.
11 That was my employer as far as I knew.

12 Q. What was your position?

13 A. I think it was support specialist or legal
14 assistant.

15 Q. Who were your managers?

16 A. Shirley Saavedra and Michelle Hinds.

17 Q. What were their positions in the company?

18 A. Michelle was an attorney. She was the boss of us
19 and then I think Shirley was like the managing
20 paralegal. She was -- she would tell us what to do.

21 Q. What type of training did you receive for your
22 job at Lit Def if any?

23 A. I was training for about two weeks and then the
24 girl that was training me left the company.

25 Q. Was your position remote or in person?

1 A. Remote.

2 Q. Did you ever meet your co-workers in person?

3 A. No.

4 Q. Have you ever met Michelle Hinds in person?

5 A. No.

6 Q. Did you use technology for your job at Lit Def?

7 A. Yes.

8 Q. What did you use?

9 A. Just a Microsoft Surface tablet and regular like
10 keyboard mouse and then two screens.

11 Q. Did you buy the tablet?

12 A. No.

13 Q. How did you receive it?

14 A. It was shipped to me.

15 Q. Do you remember what your log it was for the
16 tablet?

17 A. The log in was under Client First Bankruptcy.

18 Q. What do you know about Client First Bankruptcy?

19 A. Nothing really.

20 Q. Did you ever have an email address for Client
21 First Bankruptcy?

22 A. No.

23 Q. Did anyone you worked with have an email address
24 for Client First Bankruptcy?

25 A. Michelle did.

1 Q. Michelle Hinds?

2 A. Michelle Hinds, yes.

3 Q. What did she use it for?

4 A. It -- it seemed like it was for if like there was
5 quality control people that would contact her through
6 that or chronic complaints and then toward the end
7 there that was what she was using to communicate.

8 Q. What do you mean towards the end there?

9 A. When I had basically said that I wasn't
10 comfortable doing what she was asking me to do the
11 email address she was using at the time was the Client
12 First Bankruptcy. There was other attorneys reaching
13 out asking if she or if they sent agreements directly
14 to us if we could get them paid and that was the email
15 that she was using.

16 Q. We'll talk about that more in a minute. I want
17 to hear about your duties at Lit Def. What were you
18 supposed to do as part of your position?

19 A. I reviewed settlement agreements that the network
20 attorneys would get for clients. They would send it
21 to me and I would basically review it for what the
22 servicer needed to get payment sent and then if it
23 didn't have everything that they needed then I would
24 go back and tell the attorney or I would send it to --
25 send it through Happy Fox the program that we used on

1 the ticket to Fusion for them to process it. And then
2 if they had any issues with it they would send it back
3 on a settlement issue ticket and I'd have to reach out
4 to the attorney again to try and resolve the issue.

5 Q. What are network attorneys?

6 A. They were the attorneys that worked for the law
7 firms that were I guess they would try to get
8 settlements for clients if things went to court.

9 Q. What law firms are you talking about?

10 A. Like do you want me to list the names or -- it
11 was like the law firms that were doing work for I
12 guess Lit Def in the settlements.

13 Q. Did you have any other names for the network
14 attorneys?

15 A. 1099 attorneys I would refer to them as or we
16 would refer to them as sometimes.

17 Q. Did you ever have local counsel?

18 A. Yes.

19 Q. You mentioned Fusion what is that?

20 A. Fusion is the servicer that we would send the
21 tickets to for them to process the payments.

22 Q. Do you know anything else about Fusion where it
23 was located who worked there?

24 A. We would refer to Fusion as New York a lot. As
25 far as who worked there it was I had a few contacts

1 that I would like regularly send tickets to or
2 communicate with for those and then there was a
3 manager that we would have to bring in sometimes if
4 there was big issues we would CC him on it.

5 Q. What were the names of people you worked with at
6 Fusion?

7 A. Joelle Hill, Angel Martinez and Omar Graves.

8 Q. You also mentioned a settlement ticket. What is
9 that?

10 A. It's like a ticket that was created in Happy Fox.
11 I would have to make the ticket and put all the
12 settlement information in there and then like attach
13 the PDF of the settlement and send it to New York for
14 them to process. If there was an issue with that
15 whole thing on their side they would send me back a
16 ticket that was a settlement issue ticket that would
17 say whatever the issue is and I would forward that to
18 the attorneys so that they can reach out to the client
19 let them know to call New York to add funds or if they
20 needed to reach out to get a later date from opposing
21 counsel it was things like that.

22 Q. When you say New York in this context what are
23 you talking about?

24 A. Fusion.

25 Q. The servicer?

1 Q. The one that Joelle Hill and Omar Graves work
2 for?

3 A. Yes.

4 Q. So is it easier to refer to them as New York?

5 A. That's fine.

6 Q. And Happy Fox tell us more about what that is?

7 A. It was a program that we use to communicate with
8 New York or Fusion for any of the -- at least what I
9 did I did the settlements that's what I used to
10 communicate with them and that's what the other team
11 members would use to communicate with them.

12 Q. So a software program?

13 A. Uh-huh.

14 Q. And after you sent the settlement tickets to the
15 servicer in New York would they respond to you?

16 A. Yes.

17 Q. What would they say typically?

18 A. There wouldn't be a response if it was just
19 processed. We would eventually like close those files
20 we'd get a report but if there was an issue with
21 something that's when they would send me back a
22 ticket.

23 Q. Can you give me an example of some of the issues
24 that arose back then?

25 A. Like if I when I would have to review the

1 agreement when it comes in I would have to look at
2 their escrow account and see if the account was able
3 to make payments just based off of what we can see in
4 that link and if it looked like they weren't able to
5 make those payments then before even sending it to the
6 servicer I would have to go back to the attorney and
7 tell them that they need to talk to the client and get
8 them to contact the law firm to add funds because the
9 payments can't even be made from the account.

10 Q. When you say the agreements, you mean settlement
11 agreements?

12 A. Uh-huh.

13 Q. Are those the settlement agreements that the
14 attorneys reached with creditors?

15 A. Yes.

16 Q. And when you say the client you mean the consumer
17 that had enrolled in the program?

18 A. Right.

19 Q. How were you able to see the amount in escrow?

20 A. It was a link that was given to us from Fusion.
21 They would have to create the escrow link and give it
22 to us for our files so we could see that.

23 Q. Did you ever speak to the consumers?

24 A. No never.

25 Q. Did the litigation attorneys or 1099 attorneys

1 ever talk to the servicer in New York?

2 A. As far as I know they weren't supposed to.

3 Q. Why not?

4 A. I don't know. It was they just didn't need to
5 reach out to the servicer they were supposed to go
6 through us.

7 Q. How did you correspond with the litigation
8 attorneys or 1099 attorneys?

9 A. Through email.

10 Q. What email address did you use?

11 A. When I worked for Lit Def I would use my Lit Def
12 email address and when I was doing work for Fidelis I
13 would use my Fidelis email address.

14 Q. So I want to talk to you about moving to Fidelis.
15 How did that come about?

16 A. We were told that there was a new company like at
17 the beginning I think Michelle explained it to me as
18 like a merger and then after that it was just a new
19 company that we were going to be moving over to.

20 Q. Do you remember when that happened when you were
21 told that?

22 A. I don't remember exactly when we were told about
23 it. I want to say it was maybe at the end of -- I
24 can't remember exactly when we were told about it.
25 The transition date that we were given though was

1 February 1. Anything before February 1 would have
2 been a Lit Def file and then after February 1 if it
3 was affirm that was going to Fidelis then it would
4 need to be assigned as a Fidelis firm or a Fidelis
5 file.

6 MR. PERSONIUS: Excuse me, Your Honor.
7 Could we have the year please?

8 THE WITNESS: I think it would have been
9 2022. I started in '21, so yeah. It would have been
10 February 1 of 2022.

11 Q. Do you remember anything specific that Ms. Hinds
12 told you about the merger between -- or about the
13 transfer to Fidelis and the relationship between Lit
14 Def and Fidelis?

15 A. We were told that everything was basically going
16 to stay the same like day-to-day stuff really wasn't
17 going to change and everything did pretty much just go
18 exactly as it did before.

19 Q. Do you remember any specific words she used to
20 describe the change?

21 A. I remember at the very beginning merger was used
22 and then I think they were buying our company but
23 there was never really like a clear explanation. I
24 tried getting clear explanations a few times and
25 wasn't really ever given one.

1 Q. Who used the term merger?

2 A. Michelle Hinds.

3 Q. And you said they were buying our company, do you
4 mean Fidelis was buying Lit Def?

5 A. Right.

6 Q. How do you remember this so specifically because
7 it was in 2022 you said?

8 A. I'm sorry. I don't know how to answer that
9 question.

10 Q. That's okay.

11 A. I just remember at the time when I was trying to
12 get an explanation of what was going on those were the
13 things that were said and it just didn't make sense at
14 the time. And I felt like a lot of -- I spent a lot
15 of time trying to make sense of things. When I worked
16 there trying to get an explanation from the people
17 that were above me or from HR about things like my pay
18 and everything like that. It's just nothing was ever
19 clearly explained.

20 Q. How did you learn that you were going to be
21 working on Lit Def -- on Fidelis files?

22 A. I was told that I would -- that there wasn't
23 going to be a whole lot of files coming in for Fidelis
24 at first so most of my work was going to still be done
25 for Lit Def so most of my pay was going to be coming

1 from Lit Def and then like the remainder I was getting
2 paid \$1,000 from Lit Def the first part of my check
3 and then the remainder was just from Fidelis but then
4 after a while there was definitely more Fidelis files
5 and not as many Lit Def files so I actually got ready
6 to meet with Michelle with the numbers to say this is
7 not equal it's not a fair according to how you guys
8 are saying it because there's a lot more on the other
9 side now.

10 Q. That was a concern about your pay; right?

11 A. Yeah.

12 Q. Were you given a choice whether you wanted to
13 stay with Lit Def or start taking Fidelis files?

14 A. No.

15 Q. Was anybody given a choice as far as you know?

16 A. No.

17 Q. I think you said that you started taking -- you
18 were working for Lit Def and then you started taking
19 files for Fidelis; is that right?

20 A. It was like as of that transition date there was
21 just more files coming in that were getting assigned
22 to Fidelis.

23 Q. And I think we were talking about the February 1,
24 2022 date you said anything before that date would be
25 Lit Def. Can you explain what you mean by anything?

1 A. There were like litigation files that we would
2 have for a law firm and if they had like if it was
3 with heartland is one of the names that comes to mind
4 for one of the firms but if they had like a heartland
5 file with Lit Def and after February 1 of 2022 I think
6 if it was a new like debt that came in after that date
7 then it would be a Fidelis file or it was like some
8 firms like it might not have been heartland
9 specifically because there were certain firms that
10 were staying with Lit Def and then there was other one
11 aides that would transfer to Fidelis and then there
12 was new firms coming in for Fidelis like brand-new
13 firms.

14 Q. So from your perspective anything that came in
15 any new files that came in before February 1, 2022
16 went to Lit Def?

17 A. Right.

18 Q. And then you said after this date February 1,
19 2022?

20 A. Right, transitioning over.

21 Q. Some went to Lit Def and some went to Fidelis?

22 A. Uh-huh.

23 Q. The new files that came in?

24 A. I can't remember exactly how we figured where
25 they would go at that time because I think there was

1 something where some clients would have Lit Def and
2 Fidelis files just depending on the date I don't
3 remember exactly how we split it but I just know after
4 that date was more when more people came with Fidelis.

5 Q. More new files?

6 A. Uh-huh.

7 Q. When you start taking all these new Fidelis files
8 how did your job duties change?

9 A. I was doing a lot more work.

10 Q. Did the actual tasks that you did change?

11 A. No.

12 Q. Earlier when you were speaking about Lit Def, you
13 said you handled income litigation files. Did you do
14 the same with Fidelis?

15 A. Just the settlement part I would handle, but
16 yeah.

17 Q. Earlier when you were speaking about Lit Def you
18 said that you corresponded with Joelle Hill and Omar
19 Graves?

20 A. And Angel Martinez.

21 MR. HOOVER: I'm sorry. I didn't hear.

22 Q. I'm sorry. Earlier when you were speaking about
23 Lit Def you said you corresponded with Joelle Hill,
24 Omar Graves and Angel Martinez; is that right?

25 A. Uh-huh.

1 Q. Was that the same when you worked for Fidelis?

2 A. Yes.

3 Q. When you started working with Fidelis files was
4 there any change in the 1099 attorneys or litigation
5 attorneys?

6 A. No.

7 Q. You said earlier when you communicated with the
8 1099 attorneys working for Lit Def you used a Lit Def
9 email address. What did you use after you moved to
10 Fidelis?

11 A. I was given a Fidelis email address for those
12 files.

13 Q. Did it matter which email address you used?

14 A. Yes. It seemed like it was a bigger deal to
15 everybody else than I kind of took it I guess. We
16 were told that if an email came in for Fidelis to our
17 Lit Def email address to basically copy and paste it
18 over to the Fidelis and make it a clean email and send
19 it from that one and let the attorney know we don't
20 work for that firm anymore and they can just contact
21 us at that email. For if I had attorneys contacting
22 me for an old settlement issue once I was full-time
23 Fidelis if they were contacting me on an issue from
24 when I was working for Lit Def I would have to forward
25 that to Victor who was handling those files for him to

1 handle.

2 Q. When did you change to work full-time at Fidelis?

3 A. I don't remember exactly when it was.

4 Q. When you changed from Lit Def and started taking
5 on Fidelis files was there any change in where you did
6 your work?

7 A. No.

8 Q. You mentioned earlier Happy Fox did you still use
9 Happy Fox software when you worked for Fidelis?

10 A. Yes. I think at some point we got like a
11 different version a more secure version that we had to
12 log into but it was still the same.

13 Q. What is Leadtrack?

14 A. Like the I guess middle work program that we used
15 like where all the information would be stored for a
16 file all of the agreements the pleadings all that
17 stuff would be stored in there all of our notes would
18 be in there too so it's like all the information for
19 the case.

20 Q. Did you use that for Lit Def?

21 A. Yes.

22 Q. Did you use it for Fidelis?

23 A. Yes.

24 Q. Did you have any new software when you switched
25 over to start working for Fidelis?

1 A. Other than the email being gmail and the other
2 was Outlook but that's it.

3 Q. The Outlook?

4 A. Lit Def was Outlook yeah.

5 Q. What type of training did you receive for your
6 new job at Fidelis if any?

7 A. None.

8 Q. You mentioned earlier that you received a tablet
9 when you started working at Lit Def. Did Fidelis send
10 you any new technology or computers?

11 A. No.

12 Q. How did switching to Fidelis files effect your
13 pay?

14 A. It at first I was -- it was a lower pay that I
15 was getting paid at for the majority of my check but
16 then the more files I took on for Fidelis it was like
17 uneven how I was being paid so eventually I tried to
18 get more clarification on that from everybody like
19 them doing more work on these I should be getting a
20 look at my pay here. I was working around the clock a
21 lot of times too.

22 Q. How could you tell that you were getting more
23 money for one company than another?

24 A. I was getting paid I think \$1 less from Lit Def
25 there was like a dollar difference in my hourly pay

1 and then the majority of my check was coming from Lit
2 Def and then the remainder would come from Fidelis.

3 Q. Was it all in the same check?

4 A. Uh-huh -- no, two separate.

5 Q. Two separate checks?

6 A. Two separate deposits.

7 Q. One for Lit Def and one for Fidelis?

8 A. Yes.

9 Q. Did you have to keep track of your time between
10 Fidelis and Lit Def?

11 A. No.

12 Q. Was there any change to your time sheet or the
13 way you filled it out when you started taking on
14 Fidelis files?

15 A. No.

16 Q. Did you ever apply to work at Fidelis?

17 A. No.

18 Q. Did you interview with Cameron Christo for your
19 job at Fidelis?

20 A. We didn't do an interview. We did like a meeting
21 where we all introduced ourselves.

22 Q. How many times did you meet him?

23 A. Just that meeting.

24 Q. Was that in person?

25 A. No. It was I think Zoom or Teams.

1 Q. So on February 1, 2022, when you started taking
2 on Fidelis files what was that transition like for
3 you?

4 A. Like what do you mean?

5 Q. How did you feel?

6 A. Confused. I was confused about what was going on
7 but I just kept working on my files. When it was
8 mostly Victor that was having to do the Lit Def files
9 they were contacting me a lot to try to help him to
10 figure out how to process the settlement issues so
11 that he wasn't getting behind on stuff but it seemed
12 like he was having kind of a hard time and I
13 personally I don't know it -- I feel bad if I can't --
14 if I have files that are just sitting there like that.
15 Not getting done so I would -- I would help him as
16 much as I could but I wasn't allowed to touch any of
17 the files so I couldn't like reach out to the attorney
18 or you know really help him on any of the files but we
19 tried doing meetings a couple of times like weekly
20 meetings to try and help Victor with just the amount
21 of files that he had to work on but then he stopped
22 showing up to those meetings.

23 Q. You said you felt bad the files weren't being
24 worked on. Why?

25 A. There was a lot of files that I got I guess

1 handed when I started working for Lit Def from the
2 previous person that was doing those settlement issues
3 so there was a lot of cases or a lot of open tickets
4 that were still left over from like even before I
5 worked there that I was still trying to get closed and
6 resolved and there was still you know a chunk of those
7 that then Victor had to deal with after I got moved
8 over so just knowing what I had to try and figure out
9 and accomplish when that was handed to me I was like I
10 was still there to help him so I was still trying to
11 help as much as I could because it was a lot to learn.
12 It was a lot for me to even just try to get done.

13 Q. I guess what I mean is why did you feel bad about
14 that?

15 MR. HOOVER: Objection, irrelevant.

16 THE COURT: Overruled.

17 A. I'm not used to files just sitting like that and
18 nobody getting it resolved I guess.

19 Q. What would happen if the files just sat there?

20 A. We would get I think reports from New York on
21 certain files that needed to like get something going
22 on them you know reach out to the attorney just to do
23 something to get the case moving again.

24 Q. Would you put up 170, please? Can you see that,
25 Ms. Rosenberg?

1 A. Yup.

2 Q. It's a little fuzzy unfortunately. Is there any
3 way to make it clearer?

4 A. Yeah. I think that was when I was trying to feel
5 out my pay thing because it was -- I was like being
6 told when there's more work on that side and like when
7 we have officially transitioned over so I was like
8 trying to find out when is this transition going to
9 happen when are we fully going to move over.

10 Q. Let me back you up. What is this exhibit what
11 does that show?

12 A. That is I took a picture of my tablet the chat
13 conversations.

14 Q. Who was in this conversation?

15 A. It's me, Shirley, Peggy and Jean, the Fidelis
16 team.

17 MR. PERSONIUS: Excuse me, Judge. Can this
18 be magnified at all or not so we can see it a little
19 better?

20 MS. BUCHKO: We have paper copies.

21 MR. PERSONIUS: That's better.

22 MS. BUCHKO: Oh, great.

23 Q. And you said you took this picture?

24 A. Yeah.

25 Q. Why did you take a picture?

1 A. To preserve what was there, I guess.

2 Q. When did you take the picture approximately?

3 A. Well it looks like in the corner it was February
4 5 of last year I was trying to get ahold of the CFPB
5 and Attorney Generals and anybody and I was trying to
6 take as many pictures as I could of what was on my
7 computer.

8 Q. When you asked are we transitioning completely to
9 just Fidelis at some point to this year why did you
10 put transitioning in quotes?

11 A. Because it just didn't -- it didn't seem like
12 there was a real like I don't know -- there was a lot
13 of things that didn't make sense to me.

14 Q. Could you put up 171, please? Ms. Rosenberg, do
15 you recognize this?

16 A. Yup.

17 Q. What is this?

18 A. It's another picture of the chat conversation.

19 Q. Is it a continuation of the previous exhibit?

20 A. It looks like it is.

21 Q. And when you made comments into this chat where
22 did your comments appear?

23 A. Mine would be the blue on the right side. Yeah
24 that was on that February 1 when the signing file is
25 created after today please use your Fidelis username.

1 Q. Who said that?

2 A. Shirley.

3 Q. Why did she say that?

4 A. I think we were all really kind of confused.

5 MR. HOOVER: Move to strike, nonresponsive.

6 THE COURT: I don't know if it's
7 nonresponsive. I'm not sure of the relevance. What
8 are we looking at leer trying to show?

9 MS. BUCHKO: Looking at Shirley's comment
10 when assigning files created after today pleas use
11 your Fidelis user name talking about the transition
12 from Lit Def to Fidelis and what they were instructed
13 to do.

14 THE COURT: I'm going to sustain the
15 objection on not exactly sure what we are doing but if
16 I'm understanding right you are offering for the truth
17 of the matter and that would be hearsay.

18 MS. BUCHKO: Well, also -- well, I'm
19 offering it to show the effect it had on Ms. Rosenberg
20 and what she understood about what she was supposed to
21 do in the transition and how Lit Def and Fidelis were
22 essentially the same thing to her.

23 MR. HOOVER: I think the Court has my
24 objection but that wasn't the question. The question
25 was what did the and why did she say that.

1 THE COURT: Right. Ask her what you want
2 the answer to not a different question.

3 MS. BUCHKO: Yes. All right.

4 THE COURT: Okay.

5 Q. When you read Shirley's comment when assigning
6 files created after today please use your Fidelis user
7 name, what did that mean to you?

8 A. We needed to be logged into our Fidelis like log
9 in and work on those files.

10 Q. And what's the date there?

11 A. February 1.

12 Q. 2022?

13 A. 2022, sorry.

14 Q. Farther down the page Peggy Slivka said this may
15 be a dumb question but I am processing files and have
16 one for the client created 1/26/22 and on created
17 today do I assign the 2/1 file with my Fidelis and
18 1/26 with my Lit Def and Jean Comis said I think
19 that's how it works question mark?

20 A. Right.

21 Q. What did that exchange mean to you?

22 A. I had that exact same question we were all
23 looking at files and the created date and trying to
24 figure out how the whole creating files is going to
25 work so we were asking Shirley, is this right, is this

1 how we are supposed to do it that type of thing but I
2 had the same question she had.

3 Q. Would you please move to 169?

4 MR. HOOVER: What number? I'm sorry.

5 MS. BUCHKO: 169.

6 Q. Ms. Rosenberg, do you recognize this?

7 A. Yup. That's part of that conversation.

8 Q. The same conversation as the other two exhibits?

9 A. Uh-huh.

10 Q. Did you take this picture?

11 A. Yup.

12 Q. When Shirley Saavedra said in response to the
13 question about assigning files to Lit Def and Fidelis
14 which is essentially how initially was handled
15 anything before 2022 has to be handled by the old firm
16 what did that mean to you?

17 A. Initiative was a term that was never clearly
18 explained to me and Shirley kind of made at least I
19 felt she made me feel like I was kind of dumb for not
20 knowing what it was. And it's still a term I've never
21 really heard of but from what I could -- what I could
22 understand it was they told me I couldn't work on
23 those files I was never allowed to touch initiative
24 files and it was somebody else that had to work on
25 those.

1 Q. Why not?

2 A. I think it was because they weren't supposed to
3 be doing this in those states so those states were
4 considered initiative. We were given like certain
5 dates exact dates for when states turned initiative.

6 Q. And would you please put up 172? Do you
7 recognize this, Ms. Rosenberg?

8 A. Yup.

9 Q. Is this a photo you took?

10 A. Yup.

11 Q. Is it the same chat al be it a few days later?

12 A. Yeah that's still the chat program.

13 Q. What did it mean to you when Shirley Saavedra
14 said if it's not a Fidelis firm you have to switch
15 accounts and use your Lit Def account and email?

16 A. I think she's referring to the Leadtrack program
17 where you'd have to use the right log in for it
18 depending on if you were working on a Lit Def file or
19 a Fidelis file.

20 Q. And when she says I would just start with
21 searching the file and refer to creating the date to
22 determine which account to use?

23 A. Uh-huh.

24 Q. What did that mean to you?

25 A. Basically opening the electronic file scrolling

1 all the way to the bottom and seeing what the first
2 date was from when the file was created.

3 Q. What significance would the date have?

4 A. That was referring back to if it was before or
5 after the February 1, 2022 date.

6 Q. After February 1, 2022, did you sometimes receive
7 emails sent to your Lit Def email account?

8 A. Yes.

9 Q. What happened to those emails?

10 A. Like what do you mean?

11 THE COURT: I'm sorry. I couldn't hear you.

12 THE WITNESS: I just asked what she meant.

13 Q. How did you see those e-mails?

14 A. Like on my own those were throughout look I don't
15 understand what you are asking.

16 Q. That's fine. After February 1, 2022, did you
17 sometimes receive emails sent to your Lit Def email
18 account that were about Fidelis files?

19 A. Yes.

20 Q. And what did you do?

21 A. I was told that I was supposed to tell -- well
22 copy whatever the email was put it into a Fidelis so
23 like on the Google account like I was responding to it
24 tell the attorney that I no longer work for that firm
25 and that they can contact me at the Fidelis email

1 address.

2 Q. Were you told to do that?

3 A. Uh-huh.

4 Q. What was that called?

5 A. Making it a clean email.

6 MR. PERSONIUS: I didn't -- I'm sorry,

7 Judge. I apologize. I didn't hear that.

8 THE WITNESS: Making it a clean email.

9 THE COURT: Clean.

10 MR. PERSONIUS: Clean? Thank you.

11 Q. Ms. Rosenberg, who is the owner of Fidelis?

12 A. Cameron Christo is what we were told.

13 Q. Who made the big decisions about the company as
14 far as what you saw?

15 A. I only communicated with Michelle Hinds and
16 Shirley for what to do.

17 Q. You mentioned earlier I think that you only met
18 with Christo once; right?

19 A. Uh-huh.

20 Q. That was the video meeting?

21 A. Right.

22 Q. Did you have any other correspondence with him?

23 A. There was a couple emails. I think it was right
24 before the transition was supposed to happen where he
25 was trying to set-up my accounts and they were like

1 sending it to the wrong email address so I wasn't
2 getting it. But that was -- that was about it. It
3 was he forwarded me try this to log in type thing and
4 that was it.

5 Q. And when was that?

6 A. I think it would have been right around February
7 because he would have been like creating our gmail
8 accounts and stuff they said the link was sent to our
9 email but I didn't see it in any of my emails so then
10 I had to speak right with him through email.

11 Q. February of what year?

12 A. 2022.

13 Q. Would you put up 155, please? Ms. Rosenberg, do
14 you recognize Exhibit 151?

15 A. Yes.

16 Q. What's the date of this?

17 A. January 10 of 2024.

18 Q. What is this?

19 A. It looks like --

20 Q. It's an email; right?

21 A. Yeah. It's an email between it looks like it's
22 the manager in New York Omar Graves and then Victor.

23 Q. Omar Graves was the manager in New York?

24 A. Uh huh.

25 Q. Manager of Fusion?

1 A. Yeah.

2 Q. And Victor I believe you said earlier worked only
3 on Lit Def files; is that right?

4 A. Right. Yeah. He took over settlement processing
5 after I went to Fidelis full-time.

6 Q. In this email, I notice that about one-third of
7 the way down the page Michelle Hinds is using her Lit
8 Def strategies email; right?

9 A. Right.

10 Q. Why was that if you know?

11 A. I think it would have been because it was a Lit
12 Def issue that they were dealing with and then I would
13 have been CCed on it I guess just for awareness or if
14 there was something that I could chime in to help with
15 I was CCed but it was mostly Victor had to handle
16 those Lit Def files then.

17 Q. Why were you added in for awareness had you
18 worked on this issue before?

19 A. It was probably an issue that I had worked on at
20 some point like if I had any emails that had to do
21 with it when he started working on something I'd have
22 to forward it to him so he'd have like all the
23 information that he needed so it was probably
24 something that I worked on when I was at Lit Def and
25 he was at Fidelis.

1 Q. I know you are using your Fidelis email in this
2 chain; is that right?

3 A. Uh-huh.

4 Q. Why did you use that?

5 A. By that date I would have been completely with
6 Fidelis I wouldn't have been working on Lit Def files.

7 Q. Was that a problem that you used your Fidelis
8 email address?

9 A. It would come up as a problem. I was like told
10 to do the clean emails a few times but I just didn't
11 see it as a big deal so I wasn't that worried about
12 doing it.

13 Q. From your perspective was Michelle Hinds mindful
14 about whether she used the Lit Def e-mails or Fidelis
15 e-mails?

16 A. Yes.

17 Q. From your perspective what --

18 A. To the point we would be told to correct it.

19 Q. I'm sorry?

20 A. They were mindful to the point we would be told
21 to correct it if they saw the wrong emails being used.

22 MR. HOOVER: Move to strike, nonresponsive.

23 THE COURT: No overruled.

24 Q. What do you mean the wrong emails?

25 A. If you were using the wrong email address when

1 working on a Lit Def file using a Fidelis email
2 address or if it got mixed it was supposed to be that
3 way.

4 Q. The separate email addresses?

5 A. Yeah.

6 Q. Would have to correspond to the type of file?

7 A. Right.

8 Q. Who told you that?

9 A. Michelle and Shirley were both telling us to do
10 that.

11 Q. And would you put up 165, please? Ms. Rosenberg,
12 do you recognize this?

13 A. Yes.

14 Q. What is that?

15 A. That's the chat program that we use. It's a list
16 of employees at the time that I was on chat with.

17 Q. Do you remember when you took this picture or did
18 you take this picture?

19 A. Yes.

20 Q. Do you remember when?

21 A. When I was trying to take as many pictures as I
22 could with my tablet.

23 Q. Approximately when was that?

24 A. January -- I think it was January of last year.

25 Q. 2024?

1 A. Yeah.

2 Q. And you said this is a list of people in your
3 company. Which company do you mean?

4 A. This would have been everybody that I was like
5 working with at the time not everybody was Fidelis on
6 that list like Edgar was just Lit Def and he would
7 handle files that were even before Lit Def too.

8 Victor was just Lit Def and then the others were
9 Fidelis.

10 Q. As far as you know is this a complete list of all
11 the people who worked at Fidelis or Lit Def in January
12 and February of 2024?

13 A. I think so.

14 Q. I want to talk to you for a few minutes about
15 consumer complaints if a consumer had issue with a
16 settlement or if a consumer filed a complaint what was
17 your role in that if any?

18 A. I didn't really have a role in it. But like if
19 we had -- if I would like get a complaint from the
20 attorney would forward it in saying like they're upset
21 they're threatening to call these people and I would
22 need to like do a settlement ticket and forward that
23 settlement ticket to the managers to get them involved
24 and then they would just take it where they needed to
25 to be resolved.

1 Q. Which managers would you forward the settlement
2 ticket to?

3 A. Usually Michelle and Omar were the ones that I
4 would tag in on it and then they would I don't know
5 talk discuss it with whoever they needed to talk to to
6 resolve it.

7 Q. Did they send a response back to you?

8 A. I would stay CCed usually.

9 Q. As far as you can remember was there ever a time
10 you received a complaint from a consumer and you
11 didn't send it to Ms. Hinds?

12 A. Not that I -- I mean stuff like that would
13 sometimes come in through her but I would -- she would
14 usually be copied on it if I had to bring it to that
15 level.

16 Q. What did consumers complain about?

17 A. What was that?

18 Q. What did they complain about?

19 A. Not hearing from their attorneys, having to add
20 more funds when they just added funds, usually why
21 hasn't payment been sent things like that.

22 Q. So I'm going to move on and talk about January
23 2024. What happened in that month from your
24 perspective working at Fidelis?

25 A. As far as I know like it just kind -- they kind

1 of told us about it as like there was a like something
2 big going on in New York. I know at one point I tried
3 to check the payment status of a couple files and I
4 was yelled at for checking on those. I was told not
5 to send anything because someone's going through
6 everything in New York right now and then I was told
7 to log what work I would have done on spreadsheets
8 which I didn't -- didn't do because that didn't make
9 sense either to me if we were going to just start
10 working again then I would just do the work that I was
11 going to do and I didn't need to make a log of that.

12 Q. Who told you someone was going through everything
13 in New York?

14 A. Michelle.

15 Q. And you said that you were told to make a
16 spreadsheet showing what you would have done on files?

17 A. Uh huh.

18 Q. If you had been working?

19 A. Yeah, if I would have been like actually
20 processing them to make a list of what I would have
21 done.

22 Q. Why?

23 A. I don't know.

24 Q. Who told you that?

25 A. Michelle and Shirley.

1 Q. Would you put up 166 please? Ms. Rosenberg, does
2 Exhibit 166 look familiar to you?

3 A. Yup.

4 Q. What is it?

5 A. That's an email from Shirley telling me to check
6 my gmail where they would have sent the spreadsheets.

7 Q. What spreadsheets?

8 A. The spreadsheets that we were supposed to log
9 that stuff on.

10 Q. That stuff meaning?

11 A. The work.

12 Q. The work you would have done?

13 A. The work I would have been doing.

14 Q. Did you do that?

15 A. I think I did it for a couple of files but then I
16 was Googling trying to find out what was going on and
17 I eventually found the TRO after it was unsealed.

18 Q. Did anyone tell you why this was sent to you and
19 why this instruction was given?

20 A. No. I don't think so. It was just I got to
21 check your gmail and I didn't even know what email
22 they were talking about. I checked my personal ones
23 and I checked my Fidelis because that was the gmail
24 and then it occurred to me they were talking about the
25 gmail they had me create when I started there that was

1 tied to the chat messages so when I got logged into
2 that one that's where I found the spreadsheets and
3 stuff that they had sent to me.

4 Q. And you mentioned you found the TRO by Googling;
5 is that right?

6 A. Uh-huh.

7 Q. About when was that, do you know?

8 A. I want to say it was -- it was in like within
9 three days of it being unsealed I think that's what it
10 said on the site that I was looking at but I don't
11 remember the exact date.

12 Q. Did Michelle Hinds give you any instructions
13 about how to -- about what to do after the TRO was
14 entered aside from what you just said about entering
15 work you would have done into the spreadsheets?

16 A. She told me that they were waiting for the result
17 of a hearing to see what tweaks they needed to make to
18 the program to continue on.

19 Q. Do you remember when that was?

20 A. All I remember was it was while the hearings were
21 going on.

22 Q. Did she ever give you any specific instructions
23 with regard to the litigation attorneys, 1099
24 attorneys?

25 A. After having a meeting she asked me if I felt

1 comfortable reaching out to the attorneys and like
2 asking or telling them that they can tell the client
3 to contact global directly and remove their funds that
4 way and I said I wasn't comfortable doing any of that.

5 Q. Did you say that back to her?

6 A. Uh-huh.

7 Q. Did you say why?

8 A. Because of the TRO. I told her I thought she was
9 asking me to do something that was against the TRO.

10 Q. What happened next?

11 A. Um.

12 Q. What did she say in response?

13 A. She said that since I didn't agree to do it that
14 she would do it and I think that was a Friday so like
15 starting that Monday she would do it and she would CC
16 me but that Monday I wasn't CCed on anything. I got
17 one like maybe two emails that day like not many at
18 all compared to the huge volume I used to get. I got
19 one email from one of the network attorneys to her
20 Client First Bankruptcy email asking if he sent the
21 settlement directly to us if we could get it processed
22 and she just responded that she would call him.

23 Q. So let's unpack that. A 1099 attorney sent an
24 email to you?

25 A. To Michelle with me CCed.

1 Q. Okay. What email address did you use for
2 Michelle or?

3 A. Client First Bankruptcy.

4 Q. And what did the 1099 attorney ask?

5 A. He asked if they sent the agreement straight to
6 us if we could get them processed.

7 Q. Was that after the TRO?

8 A. Uh-huh.

9 Q. Was that after you had told her that you knew
10 about the TRO?

11 A. I can't -- I can't remember. It was a very
12 stressful couple of days with trying to get in contact
13 with Attorney Generals and CFPD and everything else
14 and trying to keep my job for the moment while trying
15 to get ahold of someone.

16 Q. How did Michelle respond to the request from the
17 1099 attorney?

18 A. She said that she would call them.

19 Q. Would you put up 178, please? Ms. Rosenberg,
20 does Exhibit 178 look familiar to you?

21 A. Yup.

22 Q. Is this a picture you took?

23 A. Yeah that's a screen shot of the chats on my
24 phone instead of the tablet.

25 Q. Why is it on your phone instead of the tablet?

1 A. I think that would have been after the tablet was
2 wiped but I still had teams on my phone.

3 Q. Did you wipe the tablet?

4 A. No.

5 Q. Who wiped the tablet?

6 A. I still don't know.

7 Q. What do you mean by wiped?

8 A. I sat there and recorded it resetting over and
9 over and over again. My youngest was actually in the
10 room too and he still remembers it. It was pretty
11 upsetting. I've never had a piece of technology
12 function like that right in front of me and it was
13 pretty upsetting.

14 Q. And then after that could you use the tablet?

15 A. It was like acting weird after that but it needed
16 to like be completely you had to like relog in and it
17 was like a new like if you would take it out of the
18 box type tablet.

19 Q. Were you able to access all of your Fidelis and
20 Lit Def materials?

21 A. No.

22 Q. But you still had teams on your phone you said?

23 A. Uh-huh.

24 Q. Do you remember approximately when you took this
25 screen shot of teams on your phone?

1 A. I don't remember exactly when but that would have
2 been I guess Shirley telling us that we can't access
3 any of our pay information any of that stuff.

4 Q. When Shirley says no one is able to access any
5 LDS emails what does LDS mean to you?

6 A. Lit Def strategies emails.

7 Q. So if you receive an email from an attorney and
8 they email an LDS address does that mean Lit Def
9 strategies?

10 A. Jess.

11 Q. Please reply remove the LDS email and include the
12 FDLS email, what does that mean?

13 A. Fidelis.

14 Q. Were you a part of that chat?

15 A. I think I was still in the group. It looks like
16 most of the team is still in there it says eight
17 members but I wasn't responding at that point.

18 Q. Do you know if anyone did what Shirley instructed
19 them to do?

20 A. I'm not sure. That was kind of the end and I
21 wasn't really paying attention to any of that anymore.

22 Q. What happened after all of this came to ahead
23 what happened with your employment with Fidelis?

24 A. I once I got in contact with someone I did a
25 whistle blower complaint and then I turned around and

1 told Michelle that that's what I had done so they put
2 me on paid administrative leave for a while and I was
3 on that for a couple months until I think it was I
4 don't know if it was the receiver or if it was CFPD
5 somebody contacted me to discuss this stuff and to
6 speak with them I had to quit so I told them I would
7 love to speak with you and got off the phone with them
8 sent an email that I quit and called them back and
9 told them I was happy to hear from them.

10 Q. Had you ever been on administrative leave before
11 at any other job?

12 A. No.

13 Q. Approximately when did you quit Fidelis?

14 A. I think it would have been March of 2024.

15 Q. How long were you unemployed after that?

16 A. A couple of months I ended up finding a job that
17 was I guess good enough because I was also trying to
18 buy a house at the time. I'd waited four years to buy
19 a house for me and the kids and right when my paycheck
20 didn't show up when I was supposed to I guess that's
21 when stuff was frozen that was when I was supposed
22 to -- that was the day I had to put my money check
23 down or else I would have breached the contract and
24 lost the house.

25 Q. Did you have any other sources of income during

1 this time that you were unemployed?

2 A. I was doing editing for, what was the name of it,
3 a website it was an attorney had a website and he did
4 like news articles or articles about legal stuff so I
5 would edit those articles and like my spare time but
6 other than that no.

7 Q. Were you making enough from that second job?

8 A. No.

9 Q. To cover your bills?

10 A. No. It was more just I enjoyed doing it.

11 Q. How did that happen in pay how did that effect
12 you?

13 MR. HOOVER: Objection, irrelevant.

14 THE COURT: What is the relevance?

15 MS. BUCHKO: Goes to her lack of bias that
16 she is not biassed at all towards Fidelis in fact she
17 stood up and did the right thing even though it was
18 harming her personally.

19 THE COURT: What was the question again?

20 MS. BUCHKO: How did the gap in pay affect
21 her after she quit Fidelis?

22 THE COURT: Sustained. I'm not sure that's
23 relevant.

24 MS. BUCHKO: Nothing further. Oh, I'm
25 sorry. I did have a couple quick questions. Can I

1 ask them very quickly?

2 THE COURT: Okay.

3 Q. I want to go over a few abbreviations in your
4 emails to make sure it's all clear.

5 A. Uh-huh.

6 Q. You say LT?

7 A. Leadtrack.

8 Q. OPC?

9 A. Opposing counsel.

10 Q. And OC?

11 A. Opposing counsel.

12 Q. What do you mean by LPA?

13 A. Late payment agreement.

14 Q. And what do you mean?

15 A. Or late approval I think it was.

16 Q. Sorry?

17 A. Approval.

18 Q. And what do you mean by HF?

19 A. Happy Fox.

20 MS. BUCHKO: Nothing further.

21 THE COURT: Are you guys going to ask
22 questions?

23 MR. SMITH: Yes, Your Honor. I'll be quick
24 though.

25 THE COURT: Okay. Quick is the operative

1 word.

2 DIRECT EXAMINATION BY MR. SMITH:

3 Q. Ms. Rosenberg, my name is Logan Smith. I
4 represent the receiver. I appreciate you being here
5 and we'll try to keep this quick. You testified
6 earlier that Ms. Sayed contacted you from Fidelis but
7 you were hired by Lit Def was there any explanation
8 provided to you as to why you were hired by Lit Def
9 and not Fidelis?

10 A. That was actually the only time I had heard of
11 Fidelis was when that voicemail was left everything
12 after that was Lit Def.

13 Q. And what was the difference on a day-to-day basis
14 between your work at Lit Def and your work at Fidelis?

15 A. What do you mean?

16 Q. Was there any difference if any between the
17 substance of your work?

18 A. No. Everything was the same.

19 Q. Who managed your work while you were at Fidelis?

20 A. My managing paralegal was Shirley Saavedra and
21 the attorney was Michelle Hinds.

22 Q. And who managed your work while you were at Lit
23 Def?

24 A. The same people.

25 Q. How many time sheets would you turn in?

1 A. I think I would have to turn one in a few days
2 before pay day but it was basically just listing
3 Monday through Friday my work hours because it wasn't
4 even an accurate time sheet I was working outside of
5 my work hours but they wouldn't approve over time.

6 Q. And you said it was one time sheet for both of
7 your work at Fidelis and Lit Def?

8 A. Yeah. There was no split for what office or firm
9 I was working for. It was just it was 6:30 to 3:30
10 Monday through Friday is what it said.

11 Q. When you said that Ms. Hinds was in your
12 supervisory chain what was your relationship like with
13 her?

14 A. It seemed like it was fine. She seemed like she
15 was a good managing attorney. She was really helpful
16 when we needed her to be.

17 Q. And what feedback did you receive as to your
18 performance?

19 A. I was always very good things about what I was
20 doing.

21 Q. Did you receive any salary raises or bonuses?

22 A. I received Christmas bonuses and I did I don't
23 know if I actually got a raise but when I was doing
24 the work for Fidelis it was \$1 more an hour.

25 Q. And who informed you about your bonus or increase

1 of pay?

2 A. Michelle.

3 Q. What software did you use for Fidelis?

4 A. We would use Leadtrack gmail for emails and then
5 Happy Fox.

6 Q. And what software would you use for Lit Def?

7 A. The same but the emails were Outlook.

8 Q. And what log in did you use for Fidelis to log
9 into your computer?

10 A. The computer itself.

11 Q. Yes.

12 A. Was Client First Bankruptcy.

13 Q. And then what -- and that was for Fidelis is that
14 correct?

15 A. It never changed.

16 Q. And was that also the same you used for Lit Def?

17 A. It never changed.

18 Q. Just my last question do you recall a declaration
19 in this case?

20 A. Yes.

21 Q. And why did you do that?

22 A. I felt like it was pertinent information.

23 Q. Thank you. I have nothing further, Your Honor.
24 Thank you.

25 THE COURT: I assume you are going to cross.

1 MR. PERSONIUS: I'm not.

2 THE COURT: Okay. Mr. Hoover?

3 MR. HOOVER: I am, Judge, and if we're not
4 going to break for lunch, could I have five minutes?

5 THE COURT: We're going to break for lunch.
6 We're going to come back at quarter after. While
7 we're here though, Mr. McNamara, Mr. Connors, have you
8 guys worked out that contempt thing?

9 MR. MCNAMARA: I sent over a stipulation and
10 settlement agreement regarding last weekend I got some
11 comments back and I think we're very close.

12 THE COURT: So the answer is no.

13 MR. MCNAMARA: The answer is no but I think
14 we're close.

15 THE COURT: You're still working on it.

16 MR. MCNAMARA: Yes.

17 THE COURT: Okay. Quarter after. You can
18 step down ma'am but you're going to have to come back.
19 Sorry.

20 (The proceeding recessed at 12:46 p.m.)

21 (The proceeding reconvened at 1:24 p.m.; appearances
22 as before noted.)

23 THE WITNESS: Okay.

24 THE COURT: Have a seat please. We had to
25 send somebody out to Walmart to get more water. Just

1 kidding.

2 THE CLERK: United States District Court for
3 the Western District of New York is now in session.
4 The Honorable Michael J. Roemer presiding we are
5 continuing on our evidentiary proceeding in 24-CV-40.

6 THE COURT: Mr. Hoover, are you ready?

7 MR. HOOVER: Yes Judge.

8 THE COURT: Okay. Ma'am, just a reminder
9 you are still under oath. Okay.

10 THE WITNESS: Uh-huh.

11 CROSS EXAMINATION BY MR. HOOVER:

12 Q. Good afternoon.

13 A. Good afternoon.

14 Q. You mentioned a whistle blower complaint that you
15 made. Can you tell us what that is what was that?

16 A. Like what do you mean?

17 Q. I'm asking you what you meant when you said you
18 made a whistle blower complaint on your direct
19 testimony?

20 A. When I reached out to the CFPB after looking at
21 their website that was the number that I was like
22 repeatedly trying to call through on for the
23 information that I had to find.

24 Q. And you left a voicemail with them or you spoke
25 to someone?

1 A. I left voicemails. I spoke to people. I called
2 numerous times. I called the Attorney General's same
3 thing. I was trying to get in contact with anybody at
4 the time.

5 Q. What Attorney Generals did you speak to?

6 A. The Illinois Attorney General. There was someone
7 in their office that I had spoke to. They took a
8 message and they also told me to contact the FBI
9 because I wasn't sure who remoted into my computer and
10 wiped it.

11 Q. Okay. And who did you speak -- who was the name
12 of the people -- name of the person or people you
13 spoke to at the CFPB?

14 A. I'm not sure. It would have been like whoever
15 was answering the phone.

16 Q. Did you know who you were spoking to?

17 A. No.

18 Q. What was the name of the person you spoke to at
19 the "Attorney General's"?

20 A. Whoever was answering the phone at the time I
21 tried giving them like a quick explanation of what I
22 was -- the information I was trying to get to someone.
23 I just knew the Attorney General was one of the like
24 people who signed onto it so at the time I was just
25 trying to get information to anybody that was on the

1 case.

2 Q. What did they sign onto?

3 A. I don't know, the lawsuit.

4 Q. Oh, and who was that person you spoke to?

5 A. They were just like general people at the
6 offices. I don't know who it was.

7 Q. And how many calls did you make?

8 A. I'm not even sure it was a lot of phone calls.

9 Q. Thousands?

10 A. I don't think I was capable of thousands but a
11 lot.

12 Q. Well, I mean hundreds? You tell me. If you know
13 the exact number, that would be great.

14 A. I'm not sure, but I know I was frantically calling
15 trying to get the information to someone.

16 Q. And did you send anything in writing in support
17 of your whistle blower complaint?

18 A. I think I sent an email I think I had to fill out
19 I don't know something. There was a lot of things I
20 was doing at that time I'm not exactly sure.

21 Q. And who did you provide that by email or that
22 written?

23 A. It was to the CFPB like whistle blower email that
24 they have on the website.

25 Q. And you still have that email?

1 A. I should, yeah.

2 Q. And you took photos of certain things you
3 provided that to the CFPB?

4 A. I was taking pictures of as much as I could on my
5 tablet.

6 Q. All right and the things that you took photos of
7 on your tablet did you provide those to the CF?

8 A. Yeah I was given when I was doing my declaration
9 I was given a drop box link to put all of those things
10 into.

11 Q. And you wrote that declaration yourself?

12 A. I like told them what happened and they put it to
13 words for me and I reviewed it and signed off on it.

14 Q. Signed it and that was that?

15 A. Uh-huh.

16 Q. Thank you very much.

17 THE COURT: Nothing, Mr. Personius?

18 MR. PERSONIUS: Thank you, Judge. No.

19 THE COURT: Any redirect?

20 MS. BUCHKO: Just one minute, Your Honor.

21 (There was a discussion off the record.)

22 MS. BUCHKO: Nothing from us, Your Honor.

23 THE COURT: You can step down, ma'am. Thank
24 you for coming.

25 THE WITNESS: Yup.

1 MR. SANDERS: Judge, we -- our next witness
2 is en route. We had him set for the afternoon, so we
3 had told him to be here at 1:45, but we let him know
4 that the time has moved up so he's en route right now.

5 THE COURT: You have a witness or you don't
6 have a witness?

7 MR. SANDERS: We have a witness who is on
8 his way.

9 THE COURT: That's the last one for today?

10 MR. SANDERS: We could potentially wrap up
11 today, Judge.

12 THE COURT: Wrap up with the whole hearing
13 today?

14 MR. SANDERS: Well, we could potentially
15 wrap up with our side other than Cameron Christo who
16 we called this morning but is now I guess scheduled
17 for tomorrow. If you give us a couple minutes to
18 confirm, we could try to get a timeframe on when we
19 could finish it up. Thanks, Judge.

20 THE COURT: Mr. McNamara? Where is he
21 going? Does he have other witnesses?

22 MR. SMITH: He's coming back. I don't
23 believe we have any other witnesses, Your Honor.

24 THE COURT: Who are we waiting on?

25 MR. SANDERS: So our next witness is Tim

1 Hanson but given the -- and we'll put him on the stand
2 given the stipulation on the exhibits we just want to
3 talk and see whether we need anybody beyond Mr. Hanson
4 some of those witnesses were in case we needed them to
5 put exhibits in so if you can give us a minute we can
6 figure that out.

7 THE COURT: Well, apparently we have at
8 least 15 minutes because there's no witness. I hate
9 down time when I'm having a hearing. I like to get
10 the witnesses in and get them out.

11 MR. SANDERS: Apologies, Judge.

12 THE COURT: Talk among yourselves I guess
13 then.

14 MR. SANDERS: Okay. Thank you. We'll get
15 this done thank you.

16 THE COURT: Mr. Personius?

17 MR. PERSONIUS: Your Honor, if I may,
18 please. I've spoken to the counsel for the CFPB and
19 the receiver Mr. McNamara. They don't object. My
20 question is if Mr. Blust was able to get out-of-town
21 at some point today would you excuse him from being
22 present tomorrow for the hearing?

23 THE COURT: Yeah. Do you guys need him for
24 anything?

25 MR. SANDERS: No, Judge.

1 THE COURT: That's fine.

2 MR. PERSONIUS: Thank you, Judge.

3 THE COURT: Yup.

4 MS. RADOS: Judge, I have one piece of
5 housekeeping if you don't mind or just to confirm the
6 parties have agreed to stipulate to moving all of our
7 exhibits into evidence and just want to confirm that
8 you so ordered that stipulation.

9 THE COURT: Okay. Why don't you come on up
10 here and coordinate with Rosalie all of that?

11 MS. RADOS: Okay.

12 (There was a discussion off the record.)

13 (There was a pause in the proceeding.)

14 THE COURT: Mr. Sanders, do you want to call
15 your witness?

16 MR. SANDERS: Yeah, Judge. We took some
17 time to confer with counsel regarding the remaining
18 witnesses for today. Three of the witnesses Tim
19 Hanson, Nick Walker and Patrick Callahan are bureau
20 employees. They all -- Mr. Hanson and Mr. Callahan
21 have declarations that are -- have been stipulated to
22 and are in the record. We asked counsel if they
23 wanted to cross examine them or Mr. Walker. They
24 indicated that they did not. So for those three
25 witnesses given that counsel doesn't want to question

1 them we're happy to stand on the declarations and the
2 exhibits that are already there. I've also spoken
3 with the receiver about Mr. Avila and I'll let the
4 receiver explain about the status of Mr. Avila.

5 THE COURT: Mr. McNamara?

6 MR. MCNAMARA: You may remember that Mr.
7 Avila was an accountant and when we were here in May
8 we found these documents reflected that cutting to the
9 chase I think I now understand what happened. Fidelis
10 through Cameron Christo would beginning of the month
11 create invoices for Fidelis.

12 They would be forwarded to Avila who was
13 using a Client First Bankruptcy email address and then
14 Avila would send it to the law firm managers what I'll
15 call the front attorneys to sign off and to say okay
16 yeah this bill is fine. We weren't sure what was
17 going on because we saw you know when we were here in
18 May we first filed all of this happening pretty
19 quickly we weren't sure exactly what was happening but
20 we have now confirmed that that was the case.

21 I thought that it was different and I think
22 I probably made that argument to the court but now
23 we've cleared it up that the process was like this
24 Christo issued invoices every month to different law
25 firms sent them to Avila. Avila then sent them out to

1 those managers. They had to sign them and then they
2 would be sent back to Avila so they had a paper trail
3 and what we had seen in the Lit Def files we had seen
4 those come in to Ms. Hinds and Ms. Hinds as it turns
5 out is one of the front attorneys for like three of
6 the firms.

7 So we were seeing them come into her as the
8 manager of one of those firms and we weren't sure
9 exactly what was going on so for what it's worth and I
10 probably should have got to the court earlier I don't
11 think Mr. Avila we won't need to call them I talked to
12 the CFPB and I don't think they need to call them and
13 I think we cleared up that concern.

14 THE COURT: All right. So we're done with
15 Mr. Avila?

16 MR. MCNAMARA: We are.

17 THE COURT: And it sounds like we are done
18 with witnesses other than Mr. Christo.

19 MR. SANDERS: Other than Mr. Christo, yes.
20 Like I said, we agreed to counsel that neither side
21 needs to question Hanson, Walker or Callahan.

22 THE COURT: All right. So we're done from
23 today?

24 MR. SANDERS: From the Bureau's perspective,
25 Judge, I think we can wrap up today.

1 THE COURT: Okay, but we are going to be
2 back at 9:30 tomorrow for Mr. Christo.

3 MR. SANDERS: That sounds right to me,
4 Judge.

5 THE COURT: Correct, Mr. Hoover.

6 MR. HOOVER: Yes, Judge.

7 THE COURT: Everybody looks at me with
8 puzzled faces.

9 MR. HOOVER: We're done for today, Judge.

10 THE COURT: We're done for today?

11 MR. HOOVER: Yes.

12 THE COURT: We're going to be back here at
13 9:30 tomorrow.

14 MR. SANDERS: That sounds right.

15 MR. PERSONIUS: If you want to spend the
16 rest of the afternoon, we could go back up and talk
17 settlement.

18 THE COURT: Yeah, we could. All right. Go
19 Bills.

20 MR. SANDERS: Go Bills.

21 (Proceeding concluded at 1:52 P.M.)

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1 **CERTIFICATE OF COURT REPORTER**

2 I certify that this is a true and accurate
3 record of proceedings in the United States Magistrate
4 Court for the Western District of New York before the
5 Honorable Michael J. Roemer on January 23, 2025.

6
7 S/ Brandi A. Wilkins

8 Brandi A. Wilkins
9 Official Court Reporter

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